GENERAL TERMS AND CONDITIONS

1 GENERAL

1.1 EpicOdds is the trading name of Vuka Global Pty Ltd ABN 75 685 629 501 (**Vuka Global**, **we**, **us** or **our**), a company duly incorporated in Australia pursuant to the *Corporations Act 2001* (Cth). Vuka Global holds a Sports Bookmakers' Licence with the Northern Territory Racing and Wagering Commission (**NTRWC**) to accept bets and wagers (together **Bets** and **Betting**) by electronic transmission, 24 hours per day. We comply with all relevant industry codes and practices including, but not limited to the NT's *Code of Practice for Responsible Service of Online Gambling 2019*, the South Australian Gambling Codes of Practice and the Australian Communications and Media Authority's (**ACMA**) Industry Codes of Practice.

1.2 The terms and conditions on which you will engage with us consist of these terms (**General Terms**) as well as our Privacy Policy, the Promotional Terms and Conditions, Responsible Gambling Policy and the Betting Rules (collectively, **Terms**). The Terms set out the terms which apply between Vuka Global and you, in respect of any and all of our products and services available to you on our website including any other application, add-on or otherwise operated by us and used to access our services such as any telephone, tablet or mobile based application (**Website**). It is important that you are familiar with the Terms (including any amendments) for the lifetime of your interaction with the Website.

1.3 These Terms are effective on and from 26 November 2025. These Terms were last updated on 26 November 2025.

1.4 Vuka Global operates only under one betting brand, called EpicOdds. The Terms and your Account are specific to the EpicOdds brand and subject to clause 1.11 and 12, function separately to any other betting brand operated by Vuka Global. Any terms or conditions governing the operation of other brands can be viewed and accessed from their respective websites and platforms.

1.5 We may update, amend, or change the Terms, at our discretion, from time to time, or as we deem necessary (for example where there is a change in regulatory requirements, changes in law, changes in product types and changes to our systems). We will publish any changes on our Website. If we reasonably consider that any change to the Terms will be of no, or of immaterial detriment to you, we can make the change with immediate effect and do not need to provide prior notice of the change. We will otherwise provide you with reasonable notice of any change to the Terms which is detrimental to you. You agree that any such published changes, amendments, or additions are effective and binding on you immediately, and that your continued use of our Website and our services will constitute acceptance of the changes to the Terms. If you no longer wish to be bound by these Terms, you must:

(a) close your Account (defined in clause 1.7) in accordance with clause 14.1;
(b) not access, use or continue to access or use, any section of our Website; or
(c) not apply to open, or open another account with us.

1.6 As far as is permitted by law, it is your responsibility to remain up to date, aware and abide by our Terms. Please note that we may, where reasonably possible and appropriate, provide advance notice of changes to the Terms. However, it is still your responsibility to ensure that you are familiar with the Terms.

1.7 To open an online Betting account with Vuka Global you must be 18 years or older and only use the account for personal use (**Account**). On completing all required identification and verification, and then subsequently opening an Account with Vuka Global you will become a member with Vuka Global (**Member**, **you** and **your**). You will not be able to engage in any Betting activity unless you are a Member. You must not use your Account on behalf of, for the benefit of, or under the instruction of another person.

1.8 To open an Account with Vuka Global you expressly acknowledge and undertake that you are not prohibited from Betting and that you are not excluded or self-excluded from gambling. We reserve the right not to open an Account for a person who has previously self-excluded from gambling for any period. More detail on our responsible gambling processes is set out at clause 12.

1.9 By opening an Account and being a Member, or otherwise accessing or using our Website or services, you are deemed to have read and understood these Terms and have agreed to be bound to them, as amended from time to time.

1.10 A Member must hold only one Account. A Member must not have previously held an Account with us that has been closed (unless we agree otherwise). We reserve the right to suspend or cancel any Account where we believe a Member, or a group of Members, is attempting to coerce or abuse the Account creation process or contravene the Terms in any way. Amounts deposited into additional Accounts held by a Member will be credited back to the Member, where reasonably possible.

1.11 Should we operate under more than one brand, we may, in our absolute discretion, restrict you to having only one Account with us across all of the wagering brands we operate (from time to time). To do this we may analyse, and cross-reference data given to us under one brand against data given to us under another brand.

1.12 You agree that the Website offers the service of placing Bets on competitive sports such as the Australian Football League and the National Rugby League, among others (**Sports**) and thoroughbred, greyhound, and harness racing (**Racing**). In placing any Bet you acknowledge the possibilities that you may win or lose. You accept full responsibility for any such loss. Your use of our Website and service are at your sole option, discretion, and risk.

1.13 Pursuant to the Privacy Act, your personal information (**Personal Information**) may only be stored, accessed, used, or disclosed internationally where such actions are done so in accordance with the Privacy Act, our Privacy Policy, and Australian law. Vuka Global will collect your Personal Information to facilitate setting up your Account and will also use your Personal Information in the process of verifying your identity, as set out in these

Terms. If you do not provide Personal Information requested, you may be unable to open an Account.

2 YOUR OBLIGATIONS AS A MEMBER

2.1 As an Account holder and Member your obligations include those set out in this clause.

(a) You must maintain an up-to-date record with Vuka Global of all details provided in relation to your Account including your name, address, contact numbers, e-mail address and banking details (including the expiry date of any debit card used).

(b) You must notify us immediately and correct any incorrect information on your Account, which is not limited to the details listed above at clause 2.1(a). Failure to comply with this clause may result in a suspension or cancellation of a Member's Account.

(c) You may only open an Account, place a Bet or otherwise use our services where it is lawful to do so in the jurisdiction in which you are located. If you are a resident of a country where online or telephone Betting is prohibited or you have not attained the legal gambling age of that country, you must not register with us, attempt to use our services, or use your payment card or other payment method to Bet with us. For legal and commercial reasons, we do not permit Accounts to be opened by, or used by, a customer who resides outside of Australia and New Zealand (**Prohibited Jurisdictions**). This list may be updated from time to time, and it is the responsibility of the Member to be aware of the relevant Prohibited Jurisdictions.

(d) You must not hide the jurisdiction, or attempt to hide, the jurisdiction in which you are located for the purposes of opening an Account, placing a Bet or otherwise using our services (**Masking**). This includes hiding the Internet Protocol (**IP**) location of the Member via such means as a Virtual Private Network or an equivalent service (**VPN**). On discovery, or reasonable suspicion of Masking, or attempted Masking, we reserve the right to suspend or cancel the Account in question, without prior notice. Further, Vuka Global may, from time to time, monitor transactions on Accounts and check the location of any given transaction. We reserve our right to suspend or cancel an Account where transactions appear to be originating from a Prohibited Jurisdiction. You agree that we may suspend or cancel your Account on this basis, and you acknowledge that data that relates to tracking such activity may not always be accurate. Finally, we may or may not accept Bets from Members that are under investigation by us in respect of Masking-based concerns.

(e) You agree that in circumstances where we discover, or have a reasonable basis to believe, that you have opened an Account in a Prohibited Jurisdiction, we may in our absolute discretion do any, or all of the following before, among other things, allowing the withdrawal of funds:

(i) close or suspend the Account;

(ii) request proof of the method of payment employed and bank account information; and

(iii) request further Know Your Customer (**KYC**) documentation (for example, further personal identification information).

(f) You must undergo Member identification and verification using specific Personal Information (**Identification and Verification**) to our satisfaction before you will be permitted to open an Account.

(g) You must notify us immediately of any matter (including if you suspect that your mental capacity is in any way impaired) which may lead us to reasonably infer that your ability to make sound judgements about Betting in respect of your Account may be impaired. We reserve our right to suspend or cancel an Account where this is the case.

(h) You agree that your Account is not a bank account and is therefore not to be insured, guaranteed, sponsored, or otherwise protected by any deposit or banking insurance or by another other similar insurance system.

(i) You agree not to use our Services in any way while you are intoxicated.

(j) You are responsible for reporting your winnings and losses where required by law.

3 MEMBER IDENTIFICATION AND VERIFICATION

3.1 A Member must successfully undertake Identification and Verification before opening an Account. This must be in compliance with the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* (Cth) (**AML/CTF Act**) and its associated rules (**AML/CTF Rules** and, together with the AML/CTF Act, the **AML/CTF Legislation**). Under section 4.2.6 of the AML/CTF Rules an individual Member must provide a minimum proof of their full name, date of birth and their residential address to meet the Identification and Verification. You accept and acknowledge that we must abide by the AML/CTF Legislation.

3.2 You agree that the Identification and Verification information you provide to us to open an Account is true and correct, is not misleading (including by omission) and that they are your own personal details and not the details of anyone else. You acknowledge that it is an offence under the AML/CTF Legislation to knowingly give information that is false and misleading to a reporting entity (such as Vuka Global). We rely on the information that you provide being true and correct. If we have reasonable ground to suspect that the warranty set out in this clause is false, and/or any information you provide is untrue, incorrect, or misleading, then, without limiting any other provision of these Terms, we may:

(a) suspend or close your Account;

(b) cancel or void any transactions placed with the Account and we will not be obliged to pay any winnings which might otherwise have been payable to you;

(c) retain (or recover from you) the value of any cancelled or voided transactions and any winnings paid to you; and

(d) report the matter to law enforcement authorities and regulatory bodies.

3.3 Identification and Verification must occur before you can open an Account.. A Member will not be able to open an account, place any bets, deposit funds, or withdraw any funds, until such time as the Member successfully completed Identification and Verification. Should Identification and Verification not successfully occur as part of an attempted account opening, an Account will not be created until such time as Identification and Verification is successfully completed. We also reserve the right to void any pending or resulted Bets if information supplied by you is found to be inaccurate or incomplete. A failure to comply with Identification and Verification obligations may result in an investigation of the Account and where a reasonable basis exists, a referral to the Australian Transaction Reports and Analysis Centre (**AUSTRAC**) and/or another relevant authority.

3.4 When establishing an Account and/or making the first deposit into the Account, the Member accepts that we will provide that Member's Personal Information (including KYC information) to our choice of a third-party credit-based entity such as Green ID, for the purposes of independent Identification and Verification services (**Third Party IDV**). Third Party IDV may involve checking the provided identification across other third-party databases and/or credit headers. Third Party IDV is an independent service, not under the control of Vuka Global, and accordingly we cannot guarantee that 100% of our Members will be successfully verified this way or the timeframes for completion of Third Party IDV. Unfortunately, this may mean your Identification and Verification may not be successful or could be delayed. We are not responsible for any such delay or Identification and Verification failure. Vuka Global will pass on only the bare minimum of your Personal Information required to undertake the Third Party IDV. No personal financial information of a Member is passed between Vuka Global and any Third Party IDV.

3.5 Where KYC documents used for Identification and Verification do not have the Member's current address clearly on the front or back of the provided documents, you must provide an acceptable alternate proof of your current residential address. An acceptable proof of address may include, at our discretion, a certified copy of one or more of the following documents (which must be dated no more than 3 months prior to the date that the Member provides the document to us):

(a) a rates notice of your principal place of residence;

(b) a utility bill;

(c) a statement from a financial institution; and

(d) any other certified document which we may request if we consider it appropriate.

3.6 All documents related to Identification and Verification which you are required to provide to us must be provided in English (or with a certified English translation, if applicable) or they may be rejected. We may at our discretion elect to conduct further investigations into any documents provided. Further investigations may not be limited to instigating direct contact with the Member to confirm any provided documents, or its contents. We reserve our right to reject any certified KYC document provided to us if we reasonably consider that the document does not satisfy the regulatory or legal requirements. Further, we reserve the right to ask for additional information or documentation be supplied if the copies are illegible, unclear, we need further information to satisfy ourselves of your identity, or otherwise comply with AML/CTF Legislation. This includes, from time to time, where we may request proof that all KYC documents are up to date and to produce further documents if there has been a change. Any further request made to documents in these circumstances may require newly provided documents to also be certified. If you do not provide, or if we are unable to verify, such additional information, your Account will be suspended, and you will not be able to transact or withdraw any funds until such time as your identity has been verified.

3.7 Where a Member deliberately falsifies any KYC documents, related document or details for any purpose associated with their interactions with us, or with opening and/or transacting on an Account, we may suspend or cancel the Account without prior notice to the Member and void any pending or resulted Bets.

3.8 We may, on request, require further and better copies of any debit, virtual, prepaid, travel card, or the like (**Card Payment**), that is not legible and used to fund an Account. We may choose to reject any form of Card Payment submitted at its discretion, in circumstances not limited to, the rejection or dishonour of a card. A Card Payment must match the Member's Account details, or otherwise be verified. Where a Card Payment is used which does not match your Account details, or otherwise has not been verified by us, we may reject the transaction or suspend the Account until the consent, validity, or legality of the transaction is proven.

3.9 We reserve the right, at any time, to:

(a) request a bank statement associated with an actual or proposed Card Payment; or

(b) request you confirm the exact value of a small authorisation amount we have charged the third-party account attached to the Card Payment method; or

(c) request a legible copy of the front of the relevant Card Payment method.

4 ACCOUNT SECURITY

4.1 We take account security seriously. A Member is responsible for their own Account login credentials that include any; Personal Identification Number (PIN), password, login number or identifier (**Login Credentials**). A Member must keep their Login Credentials secure and confidential. Where a Member believes their Account or Login Credentials, or device they have used to access the Website, or their Account or the Login Credentials are lost, forgotten, or compromised they must immediately notify us. We may choose to issue new Login Credentials, or, at our sole discretion a new Account. In turn, we reserve our rights to reject or invalidate any transactions that occur using a Member's past Account or Login Credentials.

4.2 In extremely limited circumstances where a Member wishes to use a nominated person to access to their Account or use their Login Credentials they must first receive written approval from us. We may refuse such request at our discretion. For the avoidance of doubt, a nominee includes, but is not limited to a family member, an authorised entity or company, business, or group of people (**Nominee**). We may request certified documentation from any proposed Nominee, or a written endorsement of the Account holder for the proposed Nominee to access the Account. The Member remains solely responsible for their Account, including but not limited to transactions, Bets and Account changes made by any Nominee. We do not accept any liability, loss or otherwise that results from a Nominee using a Member's Account.

4.3 A Member is responsible for all Bets and any losses on their Account, be that by way of use by a Nominee or otherwise, where their Login Credentials have been used. This also includes a situation where:

(a) your device remembers or retains your Login Credentials (or part of your Login Credentials) for a certain period of time or indefinitely, either automatically or because you have selected an option to do so;

(b) your device keeps you logged into your Account for a certain period, either automatically or because you have selected an option to do so; or

(c) you do not manually log out of your Account.

4.4 A Member is responsible for ensuring that no person under the age of 18 (**Minor**) accesses or uses their Account. Where possible, a Member should be aware of the presence of any Minors while placing a Bet and seek to limit any exposure to a Minor of gambling and potential gambling harm. In circumstances where the Member shares a laptop or computer with a Minor, Vuka Global strongly recommends the installation and use of parental/child protection software such as NetNanny or the like.

4.5 A Member is solely responsible for the balance of their Account and should confirm and query immediately any suspect transaction. We recommend that a Member check the balance of their Account each time they log onto their Account or at any time they place a Bet. It is the responsibility of the Member to immediately notify us where any suspected Account discrepancy is discovered.

4.6 The Vuka Global Website contains content that is intended for access and use only by persons over the age of 18.

4.7 To use the Website, we advise that location data from your device while using the Website will be accessed and used by our integrated security systems to alert us to suspicious activity, for the purposes of protecting your Account security and preventing fraud. We may require you to register your devices to your Account and restrict the use of your Account to no more than two unique devices at any time where we reasonably believe that multiple devices have been used in breach of these Terms.

5 MAKING A DEPOSIT OR A WITHDRAWAL

5.1 A Member may deposit Australian Dollars to their Account using debit card, Bpay (Australian residents only), POLI (Australian residents only), cheque, money order or electronic funds transfer (EFT) (**Payment Method**). We reserve the right to add, remove or restrict Payment Methods in general and specifically to any Member or group of Members. Current available payment methods can be viewed within the 'My Account' section of our Website when you are logged in to your Account. We will process withdrawals as fast as possible

5.2 You acknowledge and agree that the Account is only available for the sole purpose of Betting. Where we reasonably believe that funds deposited into an Account are for a purpose other than Betting, we reserve our right to decline any deposited amounts, return the funds to the Payment Method used (where possible), and close the Account.

5.3 You agree that when you deposit funds into your Account via any approved deposit methods (as set out in clause 5.1), you are purchasing from us a top up to your Account balance.

5.4 You agree and acknowledge that any deposits and withdrawals from your Account must be from/to a verified Payment Method unless otherwise determined by us in its absolute discretion.

5.5 If we discover that an Account is not funded by a Payment Method held in the Member's name, or the Member is not demonstrably and expressly authorised to use the Payment Method, we may return the funds to the same Payment Method used to make that deposit. If this determination takes place after Bets have been placed, we reserve the right to void any resulted or pending Bets on the Member's Account. If we determine that there is not enough information to prove the owner or authorisations in relation to a particular Payment Method, we reserve the right to request certified documentation as proof of ownership or a right to use a Payment Method prior to making any decision. You agree to comply with our reasonable requests.

5.6 We require a Member to "turnover" or Bet through any deposit into their Account at least once before a withdrawal request is made by the Member. For example, if you deposit $100, you must place $100 in Bets before withdrawing any winnings.

5.7 If a Member is restricted, or an error takes place during their Bet, or for any other reason as determined by us, we reserve our right to waive the obligation in clause 5.6 in its absolute and reasonable discretion.

5.8 We may, at our discretion, require a Member to withdraw funds back to the original Payment Method.

5.9 We reserve our right to investigate any potentially suspicious or fraudulent withdrawal or attempted withdrawal of a Member's funds (**Investigation**). Such an Investigation may include or involve:

(a) requesting proof of deposit or withdrawal bank account information to verify that the information provided is true and correct (including the methods described in clause 3.9); and

(b) requesting further information as described in clause 5.5 to establish whether the withdrawal is authorised and correct.

5.10 We reserve the right to prevent any withdrawal, pending the outcome of an Investigation. Following an Investigation, we may permit, cancel, or reverse the deposit/withdrawal.

5.11 Subject to these General Terms and Conditions, we do not charge Members debit card deposit or withdrawal fees. However, we reserve the right to pass on any incurred transaction fees to Members who we determine make deposits into their Account in breach of these Terms (such as depositing funds for any purpose other than betting). We may also charge a transfer fee (up to AU$25.00) transfer fee for an international transfer request. Any fees will be deducted from the amount requested by the Member. Any other banking fees associated with funding or withdrawing monies associated with a Member's Account is the sole responsibility of the Member. If we receive any additional charge, or are notified of a potential charge, we reserve our right to pass on any such charge to the Member.

5.12 A Member agrees that they, as the authorised Account holder, are the only person permitted to withdraw, deposit or deal with monies on the Account, or otherwise use the Account (**Transact**). Members must use their own or a jointly held deposit and withdrawal method. You must not use your Account for the benefit of a third party or allow a third party to use your Account or Payment Method to Transact on your Account (unless in accordance with clause 4.2 above). Third parties should not attempt to Transact on a Member's Account not in their name. Where we suspect that a third party has Transacted on your Account or you may have used your Account for the benefit of a third party, we may in our discretion:

(a) suspend or close your Account;

(b) cancel or void any transactions placed with the Account and we will not be obliged to pay any winnings which might otherwise have been payable to you;

(c) retain (or recover from you) the value of any cancelled or voided transactions and any winnings paid to you;

(d) report the matter to law enforcement authorities and regulatory bodies; and

(e) take any further action deemed necessary to fairly and reasonably remedy the situation.

5.13 We reserve the right to remedy the situation if it identifies any third party transaction on an Account in its absolute discretion. We may take any further action it deems necessary to fairly and reasonably remedy any transaction that has occurred. Members accept that we will review each situation on a case-by-case basis taking into account deposits, withdrawals, Bets and any other information available.

5.14 You agree that where, by our determination, an Account has not been used in good faith (including where a person fails to disclose their identity or payment information), we may refuse future transactions on that Account. Further, we may allow or retrospectively void transactions on that Account. You are welcome to request clarification of any decisions made by us in relation to an Account suspension or closure. We will endeavour to answer your question by response within a reasonable time frame (usually within thirty (30) days).

5.15 We may set limits on deposits and further restrict withdrawals on a Member's Account where the Member has not met additional KYC and Identification and Verification requirements set down out in clause 3, until such time that we are satisfied that the Member has met such requirements.

5.16 Additional Accounts in a Member's name (including any Account you opened with misspellings or different variations of your name) are not allowed and we will actively seek to discover non-compliance with this clause 5.16. Any discovery of a breach of this clause 5.16 will lead to the suspension and cancellation of the Account, without prior notice to the Member. Irrespective of this, a Member who has opened multiple Accounts will be responsible for any transactions that occur in relation to those Accounts. All restrictions, self-imposed or otherwise that apply to a Member's principal account will likewise apply to a Member's additional Accounts. This includes transferring self-exclusions and deposit limits to any additional Accounts.

5.17 Credit Betting is not permitted.

5.18 Interest is not paid on monies held in your Account.

5.19 Subject to these Terms, and the capability of any third-party payment service provider retained by us, we will process:

(a) deposits as soon as possible (and generally within minutes) after you input desired amount into the deposit section of the Website and select your desired Payment Method; and

(b) withdrawals within 1-3 business days.

5.20 If we suspend, close or cancel your Account in accordance with these Terms, you will be:

(a) unable to further Transact on your Account;

(b) entitled to the reimbursement of any undisputed Account balance you may have. This will be accomplished via a verified Payment Method attached to the Account, or other method determined by us; and

(c) where you have placed Bets in relation to events which have not yet taken place at the time of suspension or termination of your Account, we reserve our rights to treat such Bets as void and return the stake to you.

6 CHARGE BACKS OR REVERSAL OF DEPOSITS

6.1 You agree and warrant that no charge back or other cancellation of deposits will be made relating to your Account without our approval, or prior approval. Should a charge back or cancellation circumstance occur, you indemnify us from all costs, fees and liability that may arise from such an event, including but not limited to the costs associated with recovering such amounts.

6.2 Where you dispute a transaction relating to a third-party or a banking institution, we may elect to temporarily suspend your Account and conduct an investigation in relation to the transaction. We reserve our rights to affect any suspension immediately, without notice and to further seek to recover any cost relating to that investigation from you.

6.3 We reserve the right to request information in relation to the source of funds in any transaction that we reasonably believe may be suspicious or require further investigation. Information requested to prove where funds have originated may include certified copies of bank statements and may be requested prior to you being able to withdraw funds or requesting funds to be withdrawn. In addition, where we reasonably believe that any withdrawal request is unauthorised, we may decide not to return funds, and/or, void Bets pending resolution (if any) of our concerns.

7 ILLEGAL, FRAUDULENT OR UNAUTHORISED TRANSACTIONS (OR SERIES OF TRANSACTIONS)

7.1 Where we reasonably believe deposited funds or winnings associated with an Account are by an unauthorised or fraudulently used Payment Method, we reserve our right to report the fraud or misuse and/or to close the Account. All misuse, unauthorised use or fraudulent conduct associated with a Payment Method may be referred to the appropriate law enforcement and/or other authorities and the provider of the Payment Method.

7.2 Further, we may employ third party services, or technology to track and retain technical information on a device used in breach of this clause 7 or a Member's Account more generally. Where an Account has not been operated in good faith, we may use this information to determine any investigation undertaken to assess Betting abuse, multiple Account usage, Payment Method abuse, potential breaches of the Terms and the like.

7.3 To detect or investigate suspected fraudulent activity we may, from time to time, monitor one or more Accounts we deem to be displaying unusual activity. We reserve the right to close or suspend an Account (pending a full investigation), and void any transactions and Bets as we see reasonably necessary where we believe there to be a risk of fraudulent activity involved.

7.4 Where we detect or become aware of any system that is being used to exploit variation in odds for a particular Sport or Race, between two or more bookmakers, in order to guarantee a profit irrespective of the outcome of the event (**Arbitrage Betting**), and that system is deemed by us to have a harmful or negative affect on us, we reserve our right to suspend or cancel your Account pending an investigation into the conduct that we believe constitutes Arbitrage Betting. Arbitrage Betting is an example of behaviour inconsistent with the intended supply of the Account for recreation and entertainment use. This may or may not involve voiding any or all Bets made by such persons reasonably determined to be involved in Arbitrage Betting.

8 LIVE STREAMING OF SPORTS OR RACING

8.1 We do not allow live or "in play" sports Betting within Australia, which is prohibited and unlawful except where we take Bets over the telephone. Other jurisdictions may allow "live streamer" Betting and you may be able to view live competitions or events on our Website or group of websites.

8.2 We do not have the right to, or own any, live feed media and any such media that may be streamed through third party services such as Twitch, Youtube or other providers (**Streaming Services**). These Streaming Services are subject to the individual rules of that Streaming Service. We are not responsible for the views or opinions presented by any streamer and will not accept responsibility or liability for any view or opinion expressed in Streaming Services or any other media that we may facilitate but not control. For example, message boards or other community-based communication avenues.

9 OUR RIGHTS AND RELATED MATTERS

9.1 We acknowledge this industry is dynamic and as such reserves the right to cancel, change or restrict the products or types of Bets without notice to Members and at any time. We cannot guarantee that any products or types of Bets will be available for a Member to use.

9.2 We are required to comply with our licence conditions which includes the maintenance of a bank account which reflects long term bets (being bets that will not be decided within once month of receipt) and a separate bank account with sufficient funds to cover all monies owed by us to our customers which is not less than the total of all customers' credit balances.

9.3 We have made and continue to make considerable efforts to ensure that our sports and racing Betting business and associated services operates in a fair, transparent, efficient, and accurate manner. To the extent allowed by law, we exclude all warranties, express or implied, relating to or arising out of Betting services we offer. We exclude any and all liability for all loss types, including direct, indirect (consequential loss), damage, expense or injury suffered by any Member arising out of:

(a) these Terms;

(b) use of their Account; or

(c) any action taken by us in relation to a Member's Account.

9.4 Despite these Terms, nothing affects our liability in relation to:

(a) the requirement to pay any Member their rightful winnings or any other amount properly owed to a Member in accordance with these Terms;

(b) the death or serious personal injury arising from our proven negligence;

(c) any fraud or misrepresentation by us; or

(d) any other matter where our liability cannot be excluded or limited under any applicable law.

9.5 Subject to clause 9.2 and 9.4, and to the extent permitted by law, our liability in respect of any claim or loss is limited to the amount of any Bet or Bets placed by a Member.

9.6 If a Member receives a bonus Bet or some other form of bonus that requires a deposit to be made to be entitled to use/claim the Bonus, both the deposit and the Bonus must be wagered. Where we have offered you a Bonus and a Member has breached these Terms, we reserve our right, acting reasonably, to remove or withdraw any Bonus and refund any deposited amount to the Member's Account. Bonus based promotions may change from time to time and Members should avail themselves of any terms or conditions associated with any promotion they utilise or consider utilising. These promotional terms can be accessed via the following link: https://epicodds.com.au/help-centre/promos

9.7 We extend all services and products on a good faith basis to Members who act in good faith, sincerely, without fraud, and who utilise our services or promotions for the purpose of recreation and entertainment. We may restrict or determine that a Member is ineligible for any promotion at our sole discretion and as we see fit.

9.8 Where we form the reasonable opinion that you or your Account transaction history may represent a significant risk to our Betting business, constitute a breach or attempted breach of these Terms, or any applicable law, and/or gives rise to an integrity concern, we reserve our right to:

(a) suspend or cancel your Account immediately and without notice to you;

(b) request further information from you, including to further verifying your identity and source of funds; and

(c) intervene with any Bet (or part of any Bet) by way of voiding or allowing the Bet (or part of any Bet) to stand.

9.9 We reserve our right to take action as described in clause 9.8 in circumstances where, in our reasonable opinion, a Member has:

(a) purported to open, or is operating, an Account in breach of the Terms;

(b) has acted or is suspected of acting unlawfully in relation to their use of the Account;

(c) intentionally or knowingly exploited a market or the Terms with or without the use of deception;

(d) engaged in conduct (whether alone or in concert with others) that is indicative of totalisator manipulation;

(e) sought to manipulate the course or outcome of a market or event with or without receiving a personal gain;

(f) received an unjust advantage from information not generally available to the public (insider information) and, if the information were available to the public, a reasonable person would have expected it to have had a material effect on the price of a market or event;

(g) engaged in conduct that takes advantage of an inadvertent error in the description or pricing of a market, at any time before or after the correction of that error by us;

(h) engaged in conduct that raises a legitimate integrity concern or is contrary to our Community Guidelines (as outlined in clause 19.5); or

(i) opened an Account in circumstances where we reasonably suspect the Member has previously self-excluded (including through BetStop) for a temporary period or that gambling has become an issue for the Member, or is causing the Member (or others around them) harm.

9.10 You acknowledge that we may pay a referring third party or affiliate commission payments. Any payments of commission do not affect the odds or dividends available for any given Bet.

9.11 We are a responsible bookmaker and offers Members the ability to control their Betting activity by setting a restriction or limit on the amount they can deposit into their Account among other responsible gambling tools which it encourages Members to utilise.

9.12 We will provide you with such activity statements and related information as is required by the NT Code of Practice for Responsible Service of Online Gambling 2019 or any other relevant law from time to time.

9.13 Any reference to discretion which may be exercised by us under these Terms means our sole and absolute discretion.

10 PLACEMENT AND ACCEPTANCE OF BETS

10.1 All Bets placed on any Account are considered to be placed and received in the Northern Territory, Australia.

10.2 We do not represent or warrant that placing or receiving Bets within your Account will comply with the legal requirements of any other jurisdiction outside of the Northern Territory. Members must satisfy themselves and accept full responsibility of the legality of:

(a) their application to us for an Account or its associated services;

(b) remitting funds by a Payment Method or any other way to an Account or receiving funds from an Account; and

(c) placing Bets with and receiving winnings from us.

10.3 Subject to these terms, we do not warrant that we will accept any particular Bet.

10.4 We reserve our right to refuse any Bet, or part of a Bet, without prior notice or explanation, and also to restrict, suspend or cancel your Account if any of the following apply:

(a) where you are or may be a Minor or Betting on behalf of a Minor;

(b) where you structure your Bets (including by placing those Bets as smaller Bets on the same event and for the same outcome in quick succession) in a manner which, in our reasonable opinion, appear to be for the purpose of ensuring that those Bets are accepted by us in circumstances where they otherwise might be rejected (for commercial and other reasons);

(c) where you are or may be Betting in breach of these Terms (including but not limited to, engaging in Masking or Arbitrage Betting) and any applicable law;

(d) you access or use the Website utilising any other type of automated, robotic, systematic, artificial, obscured, or computerised method(s). This includes, without limitation, the use of data extraction or scraping; and

(e) where, in our reasonable discretion, any proposed Bet may present a risk that we consider to be unacceptable. (such as due to integrity or other grounds).

10.5 When you make a Bet via the Website, the Bet is deemed to be valid only when:

(a) the Bet has been paid in full by you;

(b) the Bet has been accepted by us; and

(c) the Bet appears as an accepted Bet on your Account.

10.6 Irrespective of the appearance of the acceptance of a Bet, for the Bet to be valid it must actually be accepted by us after being processed through our system and receive a valid ticket number. We reserve the right to reject, void or stop any Bet that fails to meet the requirements of this clause 10.6 without notice.

10.7 You are solely responsible for entering and choosing the particulars of your Bets. You acknowledge that, in placing your Bet, you are not relying on any statement of any of our employees or representatives relating to the subject matter of the Bet. We take no responsibility for Bets made in haste, error, carelessly or otherwise and you indemnify us for any such error you make in Betting on your Account. We are under no obligation to cancel Bets that have been validly placed and accepted in accordance with these Rules.

10.8 Despite clause 10.7, we may be able to cancel or change a Bet made in error, or otherwise, at our sole discretion. In these circumstances, we may void the Bet and request that another Bet be made in its place. A pattern or suspected pattern of behaviour of a Member that seeks to alter or avoid Bets by claim of error may be deemed to breach these Terms. We may take any such lawful action we deem reasonable to address this type of conduct, including limiting, suspending, or closing your Account.

10.9 We reserve the right to suspend or prohibit further Bets on any event at any time and without prior notice to you at our sole discretion. Should an event be suspended or access to it prohibited, any attempted Bets placed via the Website that follows the suspension or access prohibition will be rejected.

10.10 Bets will be accepted up to the relevant start time, being:

(a) the commencement of the event; or

(b) such other reasonable start time as determined by us on the basis of the information available on the event at the time.

10.11 Where a Bet is inadvertently or erroneously accepted after the relevant start time (as described above) then in our absolute discretion the Bet will be deemed to have been made invalidly, voided and the stake refunded the Member. For the purpose of this clause “inadvertently” means that we had no knowledge that the event in question had started and the Bet was accepted in good faith.

10.12 We accept no responsibility or liability for the failure of telecommunication or information technology-based systems not under our control that prevent or impede the correct placing, accepting, recording, confirmation or notification of transactions. To the extent possible under applicable law, we will not be responsible or liable for damages or losses that are deemed or alleged to have resulted from or been caused by the Website, or any of its content, including but not limited to any errors or omissions in content.

10.13 Where we do provide a “cash out” service, we may allow a Member the option to cash their Bet out prior to the conclusion of an event, match, competition or the like.

10.14 You acknowledge that we are required to keep a record of any customer service or related communications between Vuka Global and our Members. This includes recording all customer phone calls as well as any transcripts, text or chat message transcripts, or email history which we retain to meet our obligations, at our sole discretion (**Recorded Material**). Additionally, in relation to our “Chat Support” text service, we reserve our right to retain and copy the history of transcripts that relate to any communication in text format.. Where a Dispute (as defined in clause 13) arises which remains unresolved between us and you, you acknowledge that we may rely on the Recorded Material as evidence in any dispute resolution process or legal proceeding.

All Recorded Materials will be retained by us consistently with our privacy obligations as described within our Privacy Policy.

10.15 Subject to the requirements of the Minimum Bet Limits, as set out in clause 28.3 in Part B of the Betting Rules:

(a) the current minimum Bet is AU$0.50 and the maximum is AU$500 (**Bet Thresholds**). We reserve the right to alter the Bet Thresholds at our sole discretion and, where reasonable and practicable, without notice to you. We maintain Bet Thresholds to protect our risk and that of our Members.

(b) We reserve the right to limit the total winnings payable to any individual Member on any bet type on a single event/selection or on multiple bets which include at least one of the same selection to AU$15,000 (**Maximum Win Limit**). For tote based bets types, we reserve the right to limit the maximum winnings payable to the total size of the relevant tote pool for that bet. If a Member places multiple bets on the same or related markets they will only be eligible to win up to the Maximum Win Limit (combined) for those bets. Similarly, if bets are placed by or on behalf of a Member across multiple Accounts, the Maximum Win Limit will apply to all bets placed across those Accounts. For the avoidance of doubt, the Maximum Win Limit does not impact our ability to not accept a bet or limit the size of the stake it is willing to accept for a bet, nor does it impact our ability to rely on and enforce its terms and conditions. We maintain the Maximum Win Limit to protect our risk.

10.16 We reserve our right to provide any Personal Information, Betting data or information to Australian principal racing authorities, an Australian governing sporting authority and or to any other lawful regulator, including but not limited to AUSTRAC and other related law enforcement agencies (collectively, an **Authority**). You consent to any such information being provided when there is a reasonable and/or lawful basis or obligation to do so. An Authority may include bodies that oversee the rules and regulations of a sport and may possess sanctioning powers. Examples include, but are not limited to, Cricket Australia, Racing Victoria, Australian Football League, Racing New South Wales and Greyhound Racing Victoria. We may provide the following information to an Authority:

(a) any record, Recorded Material, or data in our possession or control that relates to Betting transactions of the Member; and

(b) the name, contact details and similar identifying information in our possession or control relating to that Member.

10.17 Any such information provided to an Authority under clause 10.16 will only be provided to assist a legitimate inquiry conducted by an Authority, where required under a written agreement with the Authority and authorised under our Privacy Policy, or where we reasonably believe that our obligations under any relevant legislation or law requires us to provide it to the Authority. For example, under the AML/CTF Legislation.

11 ERRORS

11.1 We endeavour to ensure that no errors are made in setting markets including but not limited to errors in prices offered, market descriptions, wrong dividends or lines, available selections offered, Bets accepted on an Account or any errors in exclusions for certain events. We reserve the right (in good faith) to correct errors, or other genuine technical, human or other error or mistake that occurs in setting a market or processing a transaction (including where a Bet has been inadvertently accepted by us after the commencement of a race or event). This includes voiding any Bets or parts of Bets prior to or after the commencement or conclusion of a relevant event or, where appropriate, adjusting the bet at the correct odds, in circumstances where a Bet has been accepted and where there has been a material technical, human, or other error in setting a market and/or in accepting a Bet (**Material Error**). Without limiting the steps that we might take, we may adjust your Account balance to the extent necessary to address the Material Error.

11.2 Where a Bet is voided or adjusted by way of an error made by us prior to an event commencing, we will endeavour to try to contact you by e-mail, text message, or a notification on your Account to inform you that the Bet has been voided or an adjustment has been made, the reason for the adjustment, and the amount adjusted.

11.3 For the purposes of this clause 11, an error in setting a market or accepting a Bet will be a Material Error in the following circumstances:

(a) the price struck for a Bet is materially greater than a price previously offered on the same or a similar market or contingency by us or any competing bookmaker;

(b) there is an error in the price of at least one selection which forms part of a multi Bet (parlay), the combined effect of which results in a materially erroneous price;

(c) the available selection(s) on a market are so different from the selection(s) previously offered on the same or a similar market by us or any competing bookmaker; or

(d) we accept bets on closed or suspended markets;

(e) incorrectly calculating or settling an amount above what is legitimately due on the face of the Bet record or ticket (e.g., a refund or dividend);

(f) inadvertently making available selection(s) on a market or event which are restricted by an applicable law or regulation; or

(g) any other situation in which a reasonable person with a good understanding of wagering would reasonably understand that there was an error in a relevant market or in the acceptance of the Bet.

11.4 For the purposes of 11.3, and in any of the above circumstances:

(a) a bet includes a single bet or a multiple bet; and

(b) if the erroneous price or selection is part of a multiple bet placed by a Member, the multiple bet will be cancelled, and the stake refunded to the Member.

11.5 A Material Error may, depending on the circumstances, mean that we wrongly pay an amount to you, or we may pay you more than the amount to which you are properly entitled. In this situation, you agree to repay us immediately on request from us the amount which has been wrongly paid or overpaid to you. When making such a request, we will detail the Material Error and articulate how we have calculated the sum owing.

12 RESPONSIBLE GAMBLING

12.1 Vuka Global takes responsible gambling seriously including by:

(a) facilitating gambling limits on request. Should a Member wish to limit the amount they may deposit into their Account (per day, week or month) (referred to as a "deposit limit") they may do so at the time they establish their Account or any time afterwards. If we operate under more than one brand, we may offer you the option of setting an aggregate deposit limit across all our brands; and

(b) providing a self-exclusion and 'take a break' options. You may stop Betting for a period of time or permanently if gambling has become an issue for you, or is causing you or others around you harm. You may cease gambling for an elected period through our Responsible Gambling tab under your Account which will offer a range of periods. We make the following options available to you:

- undertaking a temporary break (called 'Take a Break') which involves suspending your Account for 1, 2, 3, and 7 days. During this break you will be unable to access your Account or any associated features. When you next log in via app or web, at the conclusion of your break period, your Account will be unlocked, subject to our internal processes. We may ask you some responsible gambling questions before your Account is unlocked.

- undertaking a temporary self-exclusion which involves suspending your Account for 14, 30, 90 and 180 days. During this temporary exclusion you will be unable to access your Account or any associated features. When you next log in via app or web, at the conclusion of your temporary self-exclusion period, your Account will be unlocked, subject to our internal processes. We may ask you some responsible gambling questions before your Account is unlocked.

- undertaking a permanent self-exclusion which involves suspending your Account permanently. After choosing a permanent self-exclusion option, you will be unable to access your Account or any associated features. You will be unable to log into your Account.

12.2 To effect responsible gambling measures listed in clause 12.1, we may retain Personal Information, for as long as required, to effectively implement self-exclusion facilities. The following minimum Personal Information will be retained to maintain an exclusion facility:

(a) your name;

(b) your address; and

(c) your payment details.

12.3 If you want to stop yourself from gambling with us and all Northern Territory sports bookmaker or betting exchange operator, you can apply for jurisdiction self-exclusion by visiting the **<u>Northern Territory Website</u>**. We also encourage you to self-exclude from other licensed bookmakers if you feel you are not able to gamble responsibly.

12.4 If you want to stop yourself from gambling with us and **all** other Australian licensed bookmakers, you can apply for a national self-exclusion by visiting https://www.betstop.gov.au/.

12.5 If you elect to self-exclude in any way (including both us with us directly or via the methods outlined in clauses 12.3 or 12.4) (**Excluded**):

(a) you must not attempt to open a (further) Account to place Bets or engage in conduct that will enable you to make Bets via our services whether directly or indirectly or otherwise;

(b) you remain fully liable and responsible for your actions and all your activity and Bets placed; and

(c) subject to these Terms, if we are of the opinion that you have, or are attempting to circumnavigate imposed restrictions (by way of additional Accounts or otherwise) and have placed Bets while Excluded, we may:

(i) suspend or close your Account without notice;

(ii) we will void open or pending Bets and the original stake will be returned to your Account;

(iii) any resulted Bets that resulted prior to you becoming Excluded will stand;

(iv) any resulted Bets that resulted after you becoming Excluded will be void and the original stake will be returned to your Account;

(v) retain (or recover from you) the value of any winnings derived from cancelled or voided bets withdrawn by you. We may deduct any winnings derived from such bets from your Account balance;

(vi) the balance of your Account will be returned to you; and

(vii) report the matter to law enforcement authorities and regulatory bodies.

12.6 Vuka Global's marketing and communication is aimed at those over 18 only. Vuka Global does not market to Minors, Excluded individuals, or those who have withdrawn their consent to receive direct marketing from Vuka Global. You may alter your marketing preferences at any time by amending your Account settings or contacting customer service at the details located on the Website, however, these will be limited to the brand, unless you opt-out of receiving all marketing from us.

12.7 Further information is available in relation to responsible gambling on our Website or at the following online resources:

(a) Relationship Australia: Problem Gambling: **https://www.relationships.org.au/**

(b) Lifeline Problem Gambling: **https://www.lifeline.org.au/get-help/information-and-support/problem-gambling/**

(c) Gambler's Help or Gambling Help on 1800 858 858 or at **www.gamblershelp.com.au** or **www.gamblinghelponline.org.au**;

(d) Gambler's Help Youthline on 1800 262 376.

(e) BetStop – the National Self-Exclusion Register™ on 1800 858 858 **https://www.betstop.gov.au.**

12.8 Vuka Global reserves the right to refuse to allow you to open an Account, to suspend or to temporarily or permanently close your Account with immediate effect if it is the reasonable opinion of Vuka Global that you may have a problem with responsible gambling. If we do this, we will remit the total balance of your Account to you (less any amounts which we are entitled to deduct in accordance with these Terms).

12.9 We will monitor your Betting activity, your Transactions and the Recorded Material in accordance with our Transaction Monitoring Policy and our Responsible Gambling Policy to meet our legal and regulatory obligations including in relation to safer gambling. Our Responsible Gambling Policy can be found at the following link: https://epicodds.com.au.

13 DISPUTE RESOLUTION

13.1 These Terms are governed by and construed in accordance with the applicable law of the Northern Territory and each Member irrevocably submits to the non-exclusive jurisdiction of the Northern Territory Courts in respect to any dispute that arises out of or in relation to these Terms, or of any service or product offered by Vuka Global (**Dispute**).

13.2 We are committed to providing high quality Customer Service, and to dealing with Disputes in a prompt, efficient, and fair manner. We may require additional information from you about your Dispute. If this applies, we will contact you.

13.3 Our Dispute handling process is set out below:

(a) **Contact Customer Service** – As a first point of reference, you should direct your Dispute to the Customer Support team via email, live-chat or otherwise available method of communication. The most up-to-date contact details are available on our Website. Our customer service team will be available via live chat and email 24/7.

(b) **Escalate to Management** – If you are dissatisfied with the resolution provided by the Customer Support team you may request that your matter be escalated to a member of our Management Team. A member of the Management Team will then investigate your dispute or complaint, and management's responses will be provided to you via Customer Support.

(c) **Escalate to our licensing body** – Where a Dispute cannot be resolved between you and us, then you must refer the Dispute to a representative of the NTRWC via the online *Gambling Dispute Form* found at here. A Dispute must be lodged with the NTRWC within 14 days of arising.

(d) **Card disputes** – If your Dispute is not resolved to your satisfaction and it is about a transaction on your Visa, Mastercard or EFTPOS card (but not a Dispute relating to Betting), you can escalate your Dispute to the Australian Financial Complaints Authority. The Australian Financial Complaints Authority can be contacted on 1800 931 678 or at info@afca.org.au.

13.4 Nothing in clause 13 precludes either party's rights to seek urgent interlocutory relief from a Court if such relief is reasonably required.

13.5 No rule of contract interpretation may be applied in the interpretation of these Terms to the disadvantage of a party on the basis that it prepared or put forward these Terms or any document forming part of these Terms.

14 INACTIVE ACCOUNT STATUS AND CLOSURE OF INACTIVE ACCOUNT

14.1 You may close your Account at any time either by using our Website or by letting us know in writing, via email or post using the contact details on the Website. We will refund the balance of your Account by a Payment Method determined by us (pending any outstanding investigations or enquires made in accordance with these Terms). If you have placed any Bets in relation to events which have not yet taken place at the time of closing your Account such Bets will still stand, and if such Bets subsequently win, the corresponding sums will be paid to you within a reasonable time of the outcome of the Bet becoming known.

14.2 We reserve the right to deem an Account that has not been transacted on for at least twelve (12) months to be inactive (**Inactive Account**).

14.3 A monthly charge of AU$10 may be applied by us to the holder of an Inactive Account To avoid the monthly charge, you may withdraw funds, make a deposit, place a Bet or close your Account. If this occurs your Account will no longer be deemed to be an Inactive Account. An Inactive Account that has a zero balance will not be charged the monthly fee.

14.4 Where an Account is an Inactive Account and has a zero-dollar balance we reserve our right to close the Account.

15 INCONSISTENCY BETWEEN THESE RULES AND RULES SPECIFIC TO AN EVENT

15.1 If any inconsistency exists between the Terms and those that apply to a specific event these General Terms will prevail.

16 FORCE MAJEURE AND UNEXPECTED EVENTS

16.1 If an event(s) occurs that is beyond our reasonable control such as a pandemic, epidemic, fire, earthquake, flood, element of nature, act of God, terrorist act, act of war, riot, rebellion, strike, blockade, labour disruption or otherwise, that has a material impact on a sporting, racing, or other event (or series of events, games or matches etc.) which is the subject of a contingency, or outcome of a market offered by us, we reserve the right at our sole discretion (and acting in good faith) to void, cancel, restrict or otherwise alter or adjust the payout (in whole or part) of the affected wager(s) placed on the relevant market. This includes retrospectively taking any of the actions listed above once a Bet has been made and before or after it has resulted.

16.2 A material impact on any event, sporting event, racing event or otherwise, without limitation includes:

(a) a reduction in the number of games, matches or race events in a season or series;

(b) any material change in the length of a game, match or event, or when those games matches or events are played; and/or

(c) a change in the location of any match, game, event or otherwise.

17 MATERIAL CHANGES TO EVENTS BY SPORTING BODIES OR CODES

17.1 Where a relevant racing or sporting body announces or declares any material change to the structure of a competition, game, event or otherwise (including, but in no way limited to player numbers in a match in a series or event, the time, location or date of events), and we consider reasonably that such a change will have a material impact on a market or Bet taken on or involving that competition, event or otherwise, all Bets may be voided by us at our sole and reasonable discretion.

17.2 Such action will take place as soon as reasonably practicable following such announcement or declaration. All Bets, including parlay or multi Bets that rely on more than one event, competition or otherwise, which are cancelled will be recalculated in a manner solely decided at our discretion.

18 SOCIAL NETWORKING AND COMMUNITY INVOLVEMENT

18.1 You agree to conduct yourself in a reasonable and inoffensive manner when engaging with other Members and the public at large in the following environments or contexts:

(a) on any online forums or platforms run by, related to, or involving us;

(b) community events where a Member is or may be identified as a Member; and

(c) any educational event hosted, run, or overseen by us where you may interact with other Members or the public at large.

18.2 Where you are deemed by us to have engaged in conduct that is offensive (including conduct of a nature set out in breach of the ‘community guidelines’ (as detailed in clause 19.5)), we may, at our sole discretion, discontinue access to any online environment, or ask you to leave any physical event. Following a request by us, you agree to leave any such virtual or physical environment or event without protest and as soon as practicable.

18.3 We intend to be a positive presence within the racing and sporting communities. To that end, we intend to positively engage with the racing and sporting communities and Members. In turn we expect Members and those engaging with us and our associated community to engage likewise in good faith and in a positive manner.

19 WEBSITE TERMS OF USE

19.1 To the extent permitted by law, Vuka Global will in no way be liable to you, your agent, or anyone else for any loss or damage, however it may be caused. This is irrespective of the type of damage being alleged as direct, indirect, consequential, pure economic or any other commercial form of damage that may be directly or indirectly suffered in relation to the use of the Website. The operation of this general disclaimer is not limited to any content on the Website, or any other website, application, or hyper linked extension, form, or otherwise that stems from the Website. This general disclaimer is not limited by the provisions set out below.

19.2 Any information on the Website is provided in good faith and is presented on an “as is” basis.

19.3 We are of the belief that any information on the Website is accurate and current as the date that the information was placed on the Website, unless specified otherwise. We make no representation or warranty as to how reliable, accurate or complete any such information is. When considering whether to act on any information found on the

Website, you should carefully consider the consequences of any such action and where appropriate seek advice. Advice sought should be tailored to your specific circumstances. you agree that you hold ultimate responsibility for your assessment of information on the Website, and you rely on it at your own risk. Additionally, we cannot and do not in any way warrant that you will receive uninterrupted or error free access to the Website or that the Website will otherwise be compatible with any hardware or software that may be used by you.

19.4 We are in no way responsible or liable to you or any other person for interference with or damage to your computer systems, software, or hardware in connection with our Website. You are solely responsible for the management of your own computer related systems, software, hardware, connectivity, or the like, and we recommend that you utilise reliable and up to date virus protection software. We will not be liable for any losses incurred or cost associated with your connection with internet networks or any telecommunications service providers that you have engaged or any equipment or facilities you use to access our Website. You are responsible to ensure that your own computer or device is virus free and unaffected by its connection to our Website.

19.5 As a condition of the use of our Website you agree to not use our Website in violation of the following ‘Community Guidelines’:

(a) You must not use our Website to hurt, harass, defame or the like any other person or user related to this Website, including any of our staff.

(b) You agree to not cause to be published or publish any offensive or unlawful materials on or in respect of the Website, including any related public forum pages. This includes conduct (either singularly or repeated) directed at our staff, other Members, or the public at large, which we consider is unreasonable, such as:

- offensive or graphic language;
- aggressive behaviour;

behaviour that involves actual, incitement of, coordinating or promoting violence or criminal behaviour;

- overt racist remarks;
- behaviour depicting suicide, self-injury, child/adult sexual exploitation and abuse;
- overt sexual remarks;
- harassing remarks;
- attempted or actual bullying;
- abusive or threatening remarks or behaviour;
- hate speech;
- sexual solicitation;
- behaviour representing spam, cybersecurity risks;

- behaviour representing privacy violations; and
- other similar unacceptable “trolling” or anti-social behaviour.

19.6 You agree to not engage in any activity or conduct that may negatively impact or damage in any way our Information Technology (**IT**) resources or services or those of any other person. For example, by knowingly introducing viruses, trojans, worms, logic bombs or other material which is malicious or technologically harmful. You must not otherwise attempt to gain unauthorised access to our Website or the Account of another Member.

19.7 You agree to not breach or attempt to breach any laws or regulations which may be applicable or become applicable in the use of our Website in your jurisdiction.

19.8 All intellectual property and material subject to copyright is the property of Vuka Global, unless otherwise said or used on a fair and reasonable basis and or for the purposes of parody.

19.9 Subject to the *Copyright Act 1968* (Cth), this Website and its content, programming code, or the like, must not be reproduced, distributed, adapted, transmitted, or stored in a retrieval system without our prior consent. Further, you must not attempt to commercialise, or commercialise any information or data, obtained via our Website or related, linked services, pages, or otherwise. Should you wish to utilise or collaborate with Vuka Global and use any of our copyright materials you should contact us first. We reserve the right to allow or deny permission to any of our copyright materials.

19.10 We make no warranties or representations that any external linked site that is found on our Website or related pages does not infringe intellectual property rights of a third party. A link from our Website does not constitute an endorsement by us of the use of that link, the company or organisation behind that link or the contents of the website reached using that link.

19.11 You agree to only use this Website and its relayed pages and linked services for a lawful purpose. We reserve the right to reasonably terminate your access to our Website at our sole discretion and without any prior notice to you.

19.12 This Website and its use are governed by the laws of the Northern Territory, Australia. You submit to the non-exclusive jurisdiction of the courts of the Northern Territory, Australia in connection with the Australian section of the Website and its use and these Website Terms (in accordance with clause 13.1).

20 MISCELLANEOUS

20.1 No failure or delay by us in exercising any right under these Terms will operate as a waiver of this right. Similarly, any single or partial exercise of any right will not preclude any further exercise of any of these rights or the exercise of any other right, unless so expressly stated.

20.2 If any terms are determined by any competent authority to be invalid, unlawful, or unenforceable to any extent, such term (or part of the term) will to that extent be severed from the remaining Terms which will continue to be valid to the fullest extent permitted by law.

20.3 Nothing in these Terms will be construed as creating any agency, partnership, or any other form of joint venture between you and us. These Terms do not confer any rights on any persons not party to these Terms unless otherwise expressly stated.

20.4 You provide your express consent for us to transact and communication with you by electronic means.

20.5 You are not permitted to assign, transfer, charge or otherwise deal in your rights and/or obligations under the Terms without our prior express written consent. We are entitled to assign, transfer, charge or otherwise deal in our rights under these Terms as we see fit.

21 CASH OUT

21.1 Cash out is a product which allows you to take a return on your Bet prior to the market(s) in which you placed the Bet finalising ("**Cash Out**").

21.2 Cash Out may be available to Members via our Website on selected sports, events, markets and Bet types. It is not available to all Members, Bet types, events or sports. we reserve the right to determine the sports, events, markets and Bet types which the Cash Out product will be offered. We also reserve the right to amend, suspend or remove Cash Out availability at any time on any market or to any Member.

21.3 While we will endeavour to make the Cash Out product available wherever possible, it may be unavailable from time to time. The Cash Out product availability will be usually shown as an icon on the Website ("Cash Out Icon"). You acknowledge and agree that we provide no guarantee as to its availability and will not be liable for any losses incurred due to the unavailability of the Cash Out product. We recommend that you do not place Bets with the intention of using the Cash Out product as a way of mitigating the liability of your Bet. All Bets will stand regardless of the availability of the Cash Out product.

21.4 Notwithstanding any other provision of these Terms, the Cash Out product will be unavailable:

(a) where a market is suspended or closed; and

(b) where the event has been completed or concluded;

(c) where the Bet is a Multi Bet unless each individual leg or event within that Multi Bet is eligible for Cash Out;

(d) where the Bet involves making a Bet based on computer generated selections (**Mystery Bet**); or

(e) where the Bet was placed using bonus funds or in conjunction with another promotion offered by us.

21.5 Following any request to Cash Out your Bet ("Cash Out Request"), we will process the request in a timely manner. We will notify You whether such request was successful. We may choose to accept or deny your Cash Out Requests prior to its acceptance in our absolute discretion, having regard to a variety of factors, including but not limited to:

(a) applicable laws and regulations;

(b) a change in the market odds;

(c) market suspensions;

21.6 the occurrence or non-occurrence of any event or events in respect of which the Bet was originally made and which may have already been completed.

21.7 You agree that making a Cash Out Request does not create a definitive or guaranteed right to settlement and that we may reject such request as set forth in these Terms and in accordance with applicable laws and regulations.

21.8 If a Cash Out Request is unsuccessful, a message will be shown advising you of this and a new Cash Out offer (if available) may be offered to you at our discretion. This new Cash Out offer may reflect the change in pricing or odds in the markets in question that occurred since the time you submitted the initial Cash Out requested.

21.9 If a Cash Out Request is successful, a 'success' message will be displayed on your Bet Slip, your Bet will be settled immediately, and the Cash Out value will be deposited into your Account. Following a successful request, the value returned to your account will be the higher of:

(a) the amount shown or displayed on the Cash Out Icon; or

(b) in circumstances where the Cash Out value increases (at our discretion) during the period between your initial request to use the Cash Out functionality and your subsequent Cash Out confirmation, the increased sum.

21.10 For the avoidance of doubt, you acknowledge and agree to the following:

(a) the Cash Out value returned is inclusive of the original stake;

(b) the Cash Out value will not be subject to a refund or reversal, unless otherwise determined by us in our sole discretion;

(c) if a conflict occurs between the Cash Out value on the Cash Out Icon on the Website and the applicable Cash Out value contained in the Bet slip, the Bet slip shall govern and supersede the Website in all respects; and

(d) the Cash Out value will fluctuate as the odds of your Bet increase and decrease over time.

21.11 The acceptance by us of a Cash Out Request is an agreement between us and you to end the original Bet early and will constitute a settlement of the original Bet and any subsequent events will have no impact on the amount returned to your Account.

21.12 If a Member requests a Cash Out of only a portion of a Bet ("Partial Cash Out Request") and we accept that that request, the portion of the Partial Cash Out that has been accepted (the "Partial Cash Out Amount") will be immediately settled and credited in accordance with this clause. The remaining stake (not included in the Partial Cash Out Amount calculation) will continue to function in the manner as it was initially made, except in respect of the Partial Cash Out Amount and related winnings.

21.13 You acknowledge and agree that the acceptance by us of a Cash Out Request (whether a Partial Cash Out Request or not) does not constitute the entry into a new bet.

21.14 All Cash Out transactions remain subject to our standard settlement and Bet acceptance procedures including our right to void the original Bet or require payment in accordance with these Terms.

21.15 If a Cash Out value (or a price relating to a Cash Out value) has been incorrectly offered, we reserve the right to take corrective measures to rectify such errors, including, where applicable, settling the Cash Out request for an amount equivalent to the Cash Out value which would have been available in the absence of such error.

Version: 1.0

Date: 26 November 2025

Revision history:

No.	Version	Date of Revision	Approved by	Key Change(s) and Reference
1	1.0	26 November 2025	Director	Initial Terms.
2				
3				

BETTING RULES

PART A: GENERAL BETTING RULES

22 These rules provide the terms and conditions for Betting when Members use the Account (**Betting Rules**) and must be read in conjunction with the Terms, which apply to your use of our services provided in whatever form (e.g., via the Website or through whatever mechanism offered). Capitalised terms in these Betting Rules are as defined in the General Terms unless otherwise defined.

23 The Betting Rules are effective on and from 26 November 2025. These Betting Rules were last updated on 26 November 2025. You are advised to read these Betting Rules carefully. Your continued use of our services means that you accept these Betting Rules, which form a binding legal agreement between you and us. If you do not agree to be bound by them, you should immediately exit the Website and refrain from using our services.

24 Where any matter is not covered by these Betting Rules, we reserve the right to make a decision on an individual basis and as it sees as reasonable and fair, with reference to all applicable laws and the Terms.

25 Final Authority

Subject to any Australian law, our records and the Terms and Betting Rules are the final authority in determining the validity and terms of any Bets accepted and the circumstances in which they were made.

26 Betting Deadlines

26.1 Clause 10 of the General Terms deals with (among other things) the placement of Bets and the consequences for Bets inadvertently or erroneously being accepted after the commencement of an event. In addition to Clause 10 of the General Terms, we reserve the right to suspend or close markets before the commencement of an event.

26.2 If you have been paid winnings in error as contemplated by this clause 26 or clause 10 of the General Terms, you agree that we will void any relevant Bet and notify you about the winnings paid in error. When the relevant Bet is voided, we will confirm to you any outstanding funds that are owed by you for the incorrect payment. Any such funds are immediately due and payable and you agree that we may take reasonable action to recover them.

27 Suspension of Odds

27.1 Without limiting our rights under its Terms, we reserve the right to suspend the availability of odds, markets and Bets in relation to any given event for any reason, including (but not limited to):
(a) a failed transmission or other technical related issues;
(b) concerns about data accuracy;
(c) concerns of suspected fraud; or
(d) any concerns of potential compromised integrity for an event.

28 Multi Bets (otherwise known as Parlay, All-Up or Multi-Way Bets)

28.1 A multi bet is the combination of numerous single bets which multiply the individual odds creating the total dividend (**Multi Bet**).

28.2 A Multi Bet will be settled in accordance with this clause 28.

28.3 If all legs in a Multi Bet win then the Multi Bet is settled as a winner and paid out at relevant odds, regardless of the number of winners.

28.4 If any leg in a Multi Bet loses then the Multi Bet is settled as a loss regardless of the other legs.

28.5 If any leg is postponed, cancelled, voided, or otherwise includes a non-runner and we determine that it is no longer to be included in the Multi Bet (**Change**) then the odds for that Changed leg are adjusted to $1.00 (i.e. it does not impact the Multi Bet outcome but is just removed from the calculation of odds) and the total Multi Bet value is recalculated. Clause 28.3 and 28.4 then apply to the recalculated Multi Bet. The Multi Bet will still stand.

28.6 If all legs in a Multi Bet become a Change leg then the Multi Bet is void and the stake refunded.

28.7 We accept Multi Bets up to 20 legs, including a combination of Racing and Sport events.

28.8 Our maximum dividend for this product is AU$1,001.

28.9 Protest payout does not apply to Multi Bets, that is, any Multi Bet payout will be based on the final official placings regardless of any protest promotion or otherwise.

28.10 Our maximum payout on Multi Bets are as follows:

Thoroughbred Racing
Australian Metropolitan: AU$40,000
Australian Provincial: AU$20,000
All Other: AU$10,000

Greyhound Racing
Australian: AU$10,000
All Other: AU$5,000

Harness Racing
Australian: AU$10,000
All Other: AU$5,000

Cross Code Sport Multi-bet
All: AU$5,000

28.11 Should you place a subsequent tote Multi Bet that reflects the initial tote Multi Bet and will result in you exceeding the Multi Bet payout maximum set out in these Betting Rules, any subsequent tote Multi Bets will be void and wagers refunded.

28.12 In assessing whether the maximum payout set out in these Betting Rules has been, or may be, exceeded with a proposed bet, we are entitled to take into account any same or substantially similar bets (as determined by us acting reasonably) and to void or refuse to accept (as the case may be) bets so as to adhere to the Multi Bet maximum payout limits set out in these Betting Rules.

28.13 A Multi Bet may include a Blended Bet leg (defined at Betting Rule 30). For a Blended Bet leg to be included in a Multi Bet, the Blended Bet leg price must be equal to or more than $1.10. The following rules also apply where a Blended Bet leg is included in a Multi Bet:

(a) in the event that a selection in a Blended Bet leg is scratched from a race, the odds of that leg are changed to $1.0 and the total Multi Bet value is recalculated;

(b) in the event of a dead heat involving a runner in the Blended Bet leg, and a runner not in the Blended Bet leg, the Blended Bet stake will get divided by the number of winners in the dead heat and paid out at the Blended Bet odds on the updated stake value;

(c) in the event of a dead heat between a runner in the Blended Bet leg, and another runner from the same Blended Bet leg, the Blended Bet leg will be paid in full; and

(d) where relevant deductions are applied to the individual runners, then the Blended Bet leg odds will be recalculated to apply the deductions to the Blended Bet odds as if the odds was not a Blended Bet.

For example, if horse 1 is $10 and horse 2 is $10, then the Blended Bet selecting horse 1 and 2 to win will be $5. If horse 1 and 2 run a dead heat for first, the Blended Bet will pay $5. If horse 1 and 3 run a dead heat for first, the Blended Bet will pay $2.50. If there is a deduction applied in relation to horse 1 of 15 cents and it wins, then the Blended Bet will pay $3.75.

29 Same Game and Same Race Multi Bets

29.1 Same game multis (**Same Game Multis**) are Multi Bets where the selections relate to the same event (e.g., all legs from the one game of football). Same Game Multis may be offered by us on selected sporting events (e.g., AFL, NRL and NBA) at our absolute discretion.

29.2 Same race multis (**Same Race Multis**) are Multi Bets where the selections relate to runners finishing first, second, third or fourth in the same race. Same Race Multis may be offered by us on select Australian and international racing events at our absolute discretion.

29.3 Unlike regular Multi Bets, the odds for Same Game Multis and Same Race Multis are not calculated by multiplying the odds for each individual selection. Instead, each of the selections made by you are sent to a pricing engine which calculates the odds for all of the selections to happen in the same race or game, based on the inter-relation of the selections in the Same Game Multi or Same Race Multi (as relevant).

29.4 For other related contingencies Betting Rule 31 will apply. The following will apply to Same Game Multis and Same Race Multis:

(a) Rules 28.1 to 28.10 will apply except for:

(i) the odds for Same Game Multi and Same Race Multi are calculated based on the interrelation of the selections in the bet and not a simple multiplication of odds for each selection; and

(ii) in the event one or more selections are voided in a Same Game Multi or Same Race Multi Bets, the bet will be cancelled, and the stake refunded to the Member.

(b) Same Game Multi and Same Race Multi Bets cannot be Cashed Out.

(c) In the event of a dead heat in one or more Same Game Multi or Same Race Multi Bet selection, normal Dead Heat Rules will apply.

(d) Deductions will apply to Same Race Multis where scratching(s) (i.e., of runners other than the selections in the Same Race Multi) occur after the bet has been placed.

30 Blended Bets

30.1 A blended bet involves a customer selecting multiple runners to win (or any other betting option made available by us at our sole discretion) from the same event and is offered at a single blended price if any of the selected runners are successful (**Blended Bet**).

30.2 The minimum and maximum number of selections that a Member may include in a Blended Bet for an event will be determined by us in our sole discretion.

30.3 For a Blended Bet to be placed, the Blended Bet price must be equal to or more than $1.10.

30.4 A Blended Bet may only be placed on selected Win Only markets and selected racing events, at our absolute discretion.

30.5 In the event that a Blended Bet selection from the race is scratched, the Blended Bet will be cancelled and the stake refunded (unless the Blended Bet is a leg of a Multi Bet).

30.6 In the event of a dead heat between a runner selected in the Blended Bet, and a runner not selected in the Blended Bet, the Blended Bet will be paid at the face value of the ticket (total payout figure including the initial stake) (**F**) divided by the number of runners tying for that place (**C**). Noting a payout on a Dead Heat will not be less than the customer's stake. That is:

$$\frac{\mathbf{F}}{\mathbf{C}}$$

the stake will get divided by the number of winners in the dead heat and paid out at the Blended Bet odds.

30.7 In the event of a dead heat between a runner selected in the Blended Bet, and another runner selected in the same Blended Bet, the Blended Bet will be paid in full.

30.8 Where relevant deductions are applied to the individual selected, then the Blended Bet odds will be recalculated to reflect the deductions to be applied.

31 Related Contingencies

31.1 A related contingency is a Multi Bet where the outcome of one selection can contribute to the outcome of another selection (e.g. a two leg Multi Bet containing an AFL team to win the AFL Semi-Final combined with the same AFL team to win Premiership).

31.2 We reserve the right to determined which bets have related contingencies.

31.3 We do not accept a Multi Bet which has a related contingency and reserves the right to void, at its discretion, any Multi Bets placed on related contingencies. Bet combinations with related contingencies will be automatically blocked and unavailable to place in a Multi Bet during regular Bet placement. In instances where a Bet containing a related contingencies has been accepted in error, we will completely void the Multi Bet and return the stake.

31.4 In certain instances, we will make available combinations of permitted related contingencies for customers to place bets on.

32 Mystery Bets

32.1 A mystery bet is a bet that is offered on a selected event in which certain selections of the bet are automatically chosen by us for the Member ("**Mystery Bet**").

32.2 Mystery bets are offered on select thoroughbred, harness and greyhound events.

32.3 Standard exotic rules apply to Mystery Bets once the bet is struck. Existing payout limits apply to Mystery Bets.

32.4 A Mystery Bet will be placed on one of the following bet types selections by us at random: Win, Place, Top 2, Top 3 or Top 4.

32.5 Once the event is selected, the selected bet type and runners in the Mystery Bet will be selected by us at random and will be notified to the Member after the bet is placed and confirmed.

32.6 Mystery Bets are not available with Multi Bets.

32.7 In the event of a dead heat in a Mystery Bet, normal Dead Heat rules will apply.

32.8 Deductions will apply to Mystery Bets where scratching(s) (i.e. of runners other than the selections in the Mystery Bet) occur after the bet has been placed.

32.9 Cash Out and other promotions (including, but not limited to Boosts) are not eligible to be used with Mystery Bets.

33 Rollover Bets

33.1 A rollover bet is the combination of two or more Mystery Bets that multiply the individual odds, creating the total dividend ("**Rollover Bet**").

33.2 When placing a Mystery Bet, a Member may be offered (at our discretion) to make the bet a Rollover Bet on a separate event(s) (as displayed to the Member).

33.3 Where a Member selects to place a Rollover Bet, they will be electing to roll the first Mystery Bet into one (or more) additional Mystery Bets on the separate event(s) displayed to the Member.

33.4 If all legs of a Rollover Bet win then the Rollover Bet is a win and paid out at full odds.

33.5 If any leg of a Rollover Bet loses or is deemed to have lost, then the Rollover Bet is a loss regardless of the other legs.

33.6 If the first leg of a Rollover Bet is postponed, cancelled, voided, or otherwise includes a non-runner for any reason, then all legs of the Rollover Bet will be void and the Rollover Bet will be refunded.

33.7 If any leg other than the first leg of a Rollover Bet is postponed, cancelled, voided, or otherwise includes a non-runner, then the odds of the affected leg(s) are changed to 1.0

and the total Rollover Bet value is recalculated. Rules 33.4 and 33.5 then apply to the recalculated Rollover Bet.

33.8 If all legs of a Rollover Bet are postponed, cancelled, voided, or otherwise includes a non-runner, then the Rollover Bet is refunded.

33.9 If the first leg of a Rollover Bet is postponed or rescheduled for more than 48 hours later, all legs of the Rollover Bet will be void and the Rollover Bet will be refunded.

33.10 If any leg other than the first leg of a Rollover Bet is postponed or rescheduled for more than 48 hours later, then the odds of the affected leg(s) are changed to 1.0 and the total Rollover Bet value is recalculated. Rules 33.4 and 33.5 then apply to the recalculated Rollover Bet.

34 Dead Heat Rule

34.1 A dead heat occurs when two or more competitors are officially declared to have finished equal (**Dead Heat**). This applies to both winners and place getters in a single event. Unless otherwise stated, any reference to the "Dead Heat Rule" (or the like) is a reference to the following:

(a) in the event of a Dead Heat where dividends were not offered by us on such an outcome, Bets will be paid at the face value of the ticket (total payout figure including the initial stake) (**F**) divided by the number of competitors tying for that place (**C**). Noting a payout on a Dead Heat will not be less than the customer's stake. That is:

$$\frac{\mathbf{F}}{\mathbf{C}}$$

(b) in the event of a Dead Heat where odds were offered by us on such an outcome (often listed as a draw), then all win or place bets are losers and the draw or Dead Heat option is paid as the winner.

35 Participation in event

35.1 Members who are participants in, or are associates of participants in, certain events (**Associated Events**), are likely to be subject to the rules, regulations, codes, agreements and/or guidelines made by the governing sporting body or racing industry that administers those Associated Events (**Regulations**).

35.2 If a Member is subject to the Regulations, it may only place Bets in accordance with those Regulations. If those Regulations preclude the Member from betting on events or any aspects of the Associated Events, the Member agrees that they will not Bet on those Associated Events or aspects of those Associated Events (as applicable).

35.3 The Member acknowledges and agrees that we will provide information to governing sporting bodies, racing industries and government authorities (**Authorities**) in accordance with written contracts between us and those Authorities in relation to the conduct of betting services and/or the supervision of our betting operations (**Authorities**), in respect of persons:

(a) who are precluded by the Regulations from betting on any Associated Events or events or aspects of those;

(b) whom we or any Authority has reasonable grounds to suspect is connected to a Member and that person or the Member is in breach of, the Regulations;

(c) whom we or any Authority has reasonable grounds to suspect have engaged in conduct prejudicial to our interests or the interests of an Authority and who may have relevant knowledge concerning corruption within the relevant sport and/or race; and

(d) whom we or an Authority believe have made unusual or suspicious Bets or have unusual or suspicious Betting trends or movements or other information which lead it to query the integrity of any of the events or Associated Events, or a person subject to the Regulations.

36 General Rules

36.1 Only points scored in the respective round / period / match will counts towards settlement of the relevant market.

36.2 The listed dates and times of fixtures are purely informational. While we make reasonable efforts to ensure the accuracy of all information displayed on its Website, we accept no liability for the incorrect display of any information except to the extent that liability cannot be excluded by law.

36.3 If a match, race, or event does not commence within 48 hours of its originally scheduled starting time, then all bets on that match, race or event will be void unless otherwise specified in these Betting Rules.

36.4 The result of a market will be the final determination by the governing body promptly following the event's completion. We do not recognise future protested or overturned decisions, subsequent investigations, or disqualifications.

36.5 The result of Bets on a game, match or event suspended after the start of competition will be decided according to the betting rules specified for that game, match or event (**Specific Betting Rules**). If nothing is specified in such Specific Betting Rules, clause 24 will apply.

36.6 Whenever the Authority in relation to the relevant event deems it fit to include any necessary rounds, matches, or series of matches following the end of the regular season (e.g. Play-offs, Play-outs, Postseason) in order to determine the classification, winners, League winners, promotion/relegation, etc., we will take into account the results and outcomes deriving from these matches for settlement purposes (when the selections/Bets refer to the final League classification, promotion, relegation, etc.).

36.7 All Bets on a market will be void if the venue is changed unless otherwise captured in these Betting Rules.

36.8 If a market includes exactly one or two names of competitors, then each listed competitor must participate in the match, game or event for the Bet to stand. If each listed competitor does not commence the match, game or event the bet will be void. If there are three or more competitors, this Rule is not relevant.

36.9 If a market is offered with 'the field' as a Betting option, the named team or competitor must beat every other competitor for a Bet on that competitor to win. If the listed competitor ties for a win, Bets on the matchup will be void;

36.10 Misspellings, typographical errors and teams changing names are not ground for Bets to be void as long as it is clear, in our reasonable opinion, based on the context what the intended market was.

36.11 Within 72 hours of a market being settled, we reserve the right to correct results and take relevant action including the adjustment of account balances where the incorrect results were due to human error, system error or mistakes (for example, information provided by the referring results source). After that 72-hour period, all settled markets are final. Subject to any relevant laws, directions issued by Government or industry regulators or any right and/or any directions issued by Government or industry regulators, we will only reset or correct the results due to human error, system error or mistakes made by the referring results source, in accordance with these Betting Terms.

36.12 Payouts for a winning bet are non-transferable and non-assignable.

36.13 In any sport, market or event where there is a flat line offered (i.e., 7.0), and the result falls on that flat number, all Bets are void and stakes refunded. Any affected Multi Bets will be recalculated excluding that leg; the Multi Bet will not be void.

36.14 Unless otherwise agreed, the maximum amount that may be paid out on any Bet (either single, exotic or Multi Bet) is $15,000.

36.15 Regardless of clause 36.14, the maximum Bet that we are compelled to accept, at the odds it offers, is that Bet amount prescribed by law that when applied to the applicable odds offered and the circumstances of the Bet, would result in the maximum amount we are compelled by law to pay out on any Bet or series of Bets (**Betting Limit**).

36.16 "All-In Betting" means regardless of whether a competitor starts or completes the event in which a Bet is placed, all Bets stand, and no refunds will be payable or deductions apply.

36.17 In the case of all sports or other contests that involve a set length of play or time limit, players must play and the event must run to the conclusion of the designated time, to be considered official for Betting purposes unless declared otherwise by the official governing body for the relevant sport or captured in the Specific Betting Rules.

36.18 Subject to the Specific Betting Rules, overtime periods or extra time periods will count towards the final result.

36.19 In case of any contradictions in these Betting Rules and the Specific Betting Rules, the Specific Betting Rules will take precedence. In any case where there is ambiguity regarding the outcome, our decision will be final.

PART B – SPORTS AND NOVELTIES

1 ATHLETICS

1.1 Betting on the winner of an event is offered on an "All-In" basis. No refunds will be given for non-starters or for competitors who retire or are disqualified mid-meeting.

1.2 A participant that is disqualified due to an infringement (e.g. False Start) will be deemed to have taken part in the event.

1.3 In the event of a disqualification, the medals/podium ceremony will count as the final result and determine settlement of bets. In the absence of a medals ceremony bets will be settled on a first past the post basis.

1.4 For head-to-head matchups, both competitors must start the event.

1.5 If an event is postponed and rescheduled to occur within 24 hours of the original start time, all Bets will stand. If it is rescheduled for more than 24 hours later, all single Bets are void and wagers refunded while affected Multi Bets will be recalculated excluding that event or leg.

1.6 For the Olympic Games all events will be settled on the official IOC results. For all other athletics events settlement will be on the official IAAF results.

1.7 The final medals table will be used to settle bets on how many medals a country may win. Any subsequent changes to the medals table will not be taken into consideration.

1.8 Match and group betting: Bets will be settled on the highest finisher in the final of the relevant event and is decided on official Olympic/IAAF results. If none of the nominated athletes make the final, the winner will be deemed to be the athlete who progressed the highest in the round and if still undecided then by time achieved in the round in which both were eliminated. All bets are void if any athlete in a match/group bet fails to compete.

2 AUSTRALIAN RULES FOOTBALL (AFL)

2.1 Payouts are based on the official declared result by the Australian Football League. Any extra time played is included for betting purposes. For matches without extra time, a draw is always included for margin betting and any bets placed on either team to win by a margin will be considered losing bets in the case of a draw. In these matches, any bet placed on either side at the head to head option is paid in accordance with the 'Dead Heat' rule i.e. half the face value of the ticket.

2.2 When a match is abandoned or postponed and played within 24 hours of the original scheduled date, all bets stand. Once the 24 hour period has expired, all single bets are void and wagers refunded. Any Multi Bet will be recalculated to exclude that leg.

2.3 For all statistical based markets (e.g., Top Goal Scorer, Most Disposals etc.), statistics will be taken from the AFL website (www.afl.com.au) for payout purposes.

2.4 Any bet on a player (e.g., First Goal scorer, Best on Ground, Most Disposals in a game, Most Goals in a game, ANZAC Day medallist, AFL Coaches' Association Best player of the match etc.) is refunded if they are not selected in the final 23 players (including medical substitute) for the relevant game. Players named as the "Medical Sub" do not constitute as a player in the starting line-up.

2.5 Where the venue of any match is changed, all single bets will be void and stakes refunded. Affected Multi Bets will be recalculated excluding that leg.

2.6 In the event of a finals match which includes extra time, all markets are paid after the extra time period, except for Margin betting (where the draw is an outcome at the original full time of the match) and HT/FT doubles.

2.7 Premiership markets will include any replays required. A premiership market will not be available once the two grand finalists are known. From this point on, only match betting on the Grand Final will be available.

2.8 For match betting on a Grand Final, the betting is specific to the match played. In the case of a draw, bets will be settled and will not carry over to any replay, and a new market will be framed for any subsequent matches.

2.9 Any bets placed on the "Most Losses" market, are paid on the team which losses the most games throughout the season. Points deducted because of breaches of rules or regulations are excluded for resulting purposes. In the event more than one team having the same number of losses, the position will be determined by "For and Against" as published by the governing body.

2.10 All bets placed on the Top-Vic and Top Non-Vic markets are resulted based on the following:

(a) when determining the Top-Vic and Top Non-Vic side for the season, the official AFL ladder will be used, including going to percentage where two or more teams finish on the same number of points;

(b) using the round 22 ladder ranking, clubs eliminated in week one of the finals will be ranked seventh and eighth;

(c) those eliminated in week two of the finals will be ranked fifth and sixth;

(d) the losers of the preliminary finals will finish third and fourth;

(e) the AFL ranking system will determine which of the two teams eliminated on the same weekend will be ranked higher; and

(f) if two teams are knocked out on the same weekend, the AFL rankings will determine the winner.

3 BADMINTON

3.1 A match is deemed to have started with the first serve of the match. If the statutory number of games are not completed, all bets placed on the correct game result will be void.

3.2 In relation to Match Betting, the following will apply:

(a) in the event of a match starting but not being complete for any reason, all bets on the outcome of the match will be void;

(b) if there is a change to the total number of sets to be played, bets to win the match will stand; and

(c) all matches must start on the scheduled date for bets to stand. If a game has been postponed or cancelled then all bets are void.

3.3 In the event of a disqualification or retirement, all bets will be void unless the settlement of the bet has already been determined (e.g., if a game is abandoned in the 3rd game in a best of 3 game match, then bets on Over/Under Total Games are settled as winners/losers respectively since the match has gone to a decisive third game).

3.4 For Correct Set Score betting, in the event of a disqualification or retirement all bets will be void. If there is a change to the total number of sets to be played, bets will be void.

3.5 For Set Winner betting, the respective set must be completed for bets to stand.

4 BASEBALL

4.1 Games are official after five innings of play. If the home team is leading, the game is official after 4.5 innings of play. The Money Line is paid on the official result of the game as ratified by the official MLB governing body.

4.2 For Run Line betting, the game needs to go nine innings or 8.5 innings if the home team is ahead for bets to stand.

4.3 For Run Totals betting, the game needs to go nine innings or 8.5 innings if the home team is ahead for bets to stand, with the exception being that at any time the Run Total is exceeded, the wager is official.

4.4 All bets stand regardless of whether there is a change in the nominated starting pitcher for either team.

4.5 If a game is abandoned or postponed to another date, wagers stand provided the match is played within 48 hours. If the match does not resume in that timeframe, single wagers are void and refunded, while affected Multi Bets will be recalculated excluding that leg.

4.6 First Half wagers are based on the first five innings, and the full five innings must be played, unless the home side is in front after 4.5 innings. In the event any market lands on the flat number, even if 0.0, all bets on the number will be void.

4.7 For First Innings wagers, both teams must complete their first innings for bets to stand.

4.8 Any bets placed on the Home v Away for the days play, i.e. winning side or total runs for the day, will be void if any game on that designated day does not reach its natural conclusion, i.e. the game must run at least 8.5 innings. If any game is cancelled or postponed then all bets for that game are also void. The bet is void regardless if the days totals have already been exceeded. If there is a pitching change this does not affect settlement for total days bets.

4.9 In the event of double-headers in the Australian Baseball League (ABL) or any other applicable league, all Game Number One are seven inning games and are priced and settled accordingly. In the event of the match being scheduled for the full nine innings all normal rules apply.

4.10 If any match is scheduled for seven innings (or any other match length) by the leagues governing body, and the match is not shortened due to weather or any other reason in play, all bets will stand even if there is nothing specified on the game itself.

5 BASKETBALL - INTERNATIONAL

5.1 All bets on international basketball matches will be settled according to the official result as declared by the governing body of the event. Any subsequent amendments to the official result will be ignored for settlement purposes.

5.2 If the game is abandoned for any reason before the scheduled period of play is complete, all bets will be void except for those markets where an unconditional conclusion has been reached (for example first half total bets if the game reaches the second half).

5.3 If a match is postponed and rescheduled to take place within 48 hours of the original start time, all bets on that match will stand.

5.4 Overtime counts for all markets except for markets that strictly specify on the result within a quarter/half. (For example, fourth quarter winner, Second Half total points etc). Second Half markets do not include overtime. Fourth Quarter markets do not include overtime.

5.5 All bets are settled on the outright result (including overtime if required). Quarter and Half markets require the entire quarter or half to be played in full for bets to stand.

5.6 Margin and Halftime-Fulltime double markets include overtime unless the market otherwise expressly includes a Draw price.

5.7 Match Winner and Total Points Double and Line and Total Points Double includes overtime.

5.8 Highest scoring half wagers include overtime for the second half.

5.9 Outright markets include the playoffs unless otherwise specified. Conference winner and Tournament winner bets will be settled at the end of the play-offs. Conference rankings at the end of the regular season do not count. Division winner markets are regular season markets.

5.10 In all player performance markets, selected player must take the court for bets to stand. Final player performance statistics include overtime. Player prop, Head-to-Head, Trio and group markets must have all listed players take the court for bets to stand. Dead Heat rules apply to these markets.

5.11 In the event of a tie within the season long player statistic markets, Dead Heat rules apply. All players are available to be quoted for if not listed on site. If a player not listed in a market wins, that player falls under the "Quote Others" option and all bets on any other named players will be deemed as losing bets.

6 BASKETBALL – AUSTRALIA

6.1 All bets on Australian domestic basketball matches will be settled according to the official result as declared by the governing body of the event. Any subsequent amendments to the official result will be ignored for settlement purposes.

6.2 If the game is abandoned for any reason before the scheduled period of play is complete, all bets will be void except for those markets where an unconditional conclusion has been reached (for example first half total bets if the game reaches the second half).

6.3 If a match is postponed and rescheduled to take place within 48 hours of the original start time, all bets on that match will stand.

6.4 Overtime counts for all markets except for markets that strictly specify on the result within a particular quarter (For example, fourth quarter winner, fourth quarter total points etc).

6.5 All bets are settled on the outright result (including overtime if required). Quarter and Half markets require the entire quarter or half to be played in full for bets to stand.

6.6 Second Half markets do not include overtime. Match Winner and Total Points Double include overtime. However, Highest scoring half wagers include overtime for the second half.

6.7 Line and Total Points Double and Margin and Halftime -Fulltime double markets include overtime unless the market expressly includes a Draw price.

6.8 Outright markets include the playoffs unless otherwise specified.

6.9 In all player performance markets, selected player must take the court for bets to stand.

6.10 Final player performance statistics include overtime.

6.11 Player prop Head-to-Head, Trio and group markets must have all listed players take the court for bets to stand. Dead Heat rules apply to these markets.

6.12 In the event of a tie within the season long player statistic markets, Dead Heat rules apply. All players are available to be quoted for if not listed onsite. If a player not listed in a market wins, that player falls under the "Quote Others" option and all bets on any other players will be deemed as losing bets.

7 BOXING

7.1 Where a fight is abandoned or postponed, the bout must be fought within 14 days of the original scheduled date for wagers to stand. Once the 14 days have expired, all single wagers are void and refunded. Affected Multi Bets will be recalculated excluding that leg.

7.2 All wagers on either fighter to win will be decided by the judge's decision, which includes points, technical knockout (TKO), knock out (KO) or disqualification.

7.3 If a price is offered for the Draw, in the event of a Draw all wagers on either boxer to win will all be losing bets and the Draw will be the winning option. If there is a "technical draw" determined by the referee due to an accidental cut or similar, then the bout is deemed a no contest and all wagers will be refunded.

7.4 In "Pick the Round" betting, if a boxer fails to answer the bell for a given round, the fight will be deemed to have ended in the previous round. For the avoidance of any doubt, if a boxer fails to answer the bell for the first round of the fight, the fight will be deemed not to have commenced.

7.5 If the scheduled number of rounds are changed, then all wagers are void and refunded.

7.6 The official stopping of a round before the sounding of the bell does not constitute a full round. A full round is only considered for wagering purposes to have been completed when the bell sounds signifying the end of the round.

7.7 An Over/Under (total) listed on a fight represents the total number of completed rounds. The halfway point of a round is at exactly one minute and thirty seconds into a three-minute round. Thus, 9 and a half rounds would be one minute and thirty seconds of the 10th round. The halfway point of a two-minute round is at the one-minute mark.

8 COMMONWEALTH GAMES

8.1 All Bets will be settled on the official governing body results at the time of the medal/podium ceremony only. In the event of a disqualification, the medal/podium ceremony will count as the final result and determine settlement of bets.

8.2 Unless otherwise stated in the market, all bets will be settled according to the Specific Rules for that sport.

8.3 The Dead Heat Rule applies to all markets.

8.4 All bets will stand where an event is postponed and played within 30 days of the original scheduled date, presuming that the postponed date is before the closing ceremony. Once the 30 days have expired, or the closing ceremony has been held (as the case may be) all single bets are void and Bets will be refunded while affected Multi Bets will be recalculated excluding that leg.

8.5 In the event of a match not taking place, bets of this match are deemed void.

9 CRICKET

9.1 All Cricket Matches:

(a) All cricket tournament and match markets will be settled on the official tournament results/match scorecards as provided by the ICC or other applicable officiating body. If no results are available, then the website http://www.cricinfo.com will be used for settlement purposes.

(b) If a match or innings is curtailed through external factors and there is no further play, any bets placed on any-in play market once play has been curtailed will be void except bets placed on match betting. Any pre-match bets placed will be settled in accordance with our relevant rules for the respective market. If a match venue is changed then bets will stand provided the home team is still designated as such. If the home and away team for a match are reversed, then bets placed on the original listing will be void.

(c) If a match is cancelled before any play has taken place, then all bets will be void, unless the match is replayed within 24 hours of its advertised start time, in this case the bets will stand.

(d) A batsman that retires from an innings will not be considered as a wicket for settlement purposes.

(e) If the concussion rule is activated in a Cricket Australia sanctioned match while a player is batting, all markets relating to that player will be settled based on that player being 'retired hurt'. If the concussion rule is activated prior to that player batting or bowling, they will be void from relevant markets.

9.2 **Limited Overs Matches:**

(a) Match bets will be settled according to the winner determined by official competition rules (including the case where matches are shortened due to adverse weather conditions or decided a bowl off), unless the winner is determined by the toss of a coin or the drawing of lots, in which case all match bets will be void.

(b) If the match is tied and the official competition rules do not determine a winner, dead heat rules will apply to bets on the outright result unless the outcome is settled by a bowl off or super over, in which case the result of the bowl off or super over will stand for match betting. If the competition rules determine the winner by a toss of a coin or drawing of lots or higher seeding resulting from a previous round then bets will be void.

9.3 **Test Matches & County Championship Matches**

(a) If a match is abandoned due to weather before a ball has been bowled then all bets will be void.

(b) If a match is abandoned for any reason other than weather then bets on the outright result will be void.

(c) If a match where we didn’t offer a price for the draw ends in a draw then bets on the match result will be void.

(d) If a match ends in a tie, the draw would be deemed a loser and dead heat rules will apply to bets on the other selections for the outright result.

(e) If either side forfeits their first innings then all bets specifically relating to the first innings will be void.

9.4 **Sheffield Shield Matches** - If a match where we did not offer a price for the draw ends in a draw:

(a) then bets will be settled on the team that has the most points awarded to them in the match.

(b) should the number of points awarded to each team be equal, bets will be settled in accordance with dead heat rules.

For the purpose of this Rule 9.4, the points will be awarded in the manner prescribed by Cricket Australia from time to time, the current prescribed point allocation is as follows:

(c) Outright Win: 6 points

(d) Draw/No Result/Tie: 1 point

(e) Bonus Points: Awarded in the first 100 overs of each team's first innings

(i) Batting: 0.01 points for every run scored over 200

(ii) Bowling: 0.1 points for every wicket taken

(iii) Example: If a team scores 350 runs in the first 100 overs of their first innings, they would earn 1.5 bonus points (350 - 200 = 150, 150 * 0.01 = 1.5). If they take 8 wickets in the first 100 overs of the opponent's first innings, they would earn 0.8 bonus points (8 * 0.1 = 0.8).

9.5 **Series Betting** - When the full number of scheduled matches is not played then we reserve the right to void any specialty markets relating to the series as a whole. If a series where we didn't offer a price for the draw ends in a draw then bets on the series result will be void.

9.6 **Team Total Runs**

(a) In matches where we offer betting on the Team Total Runs for both teams then all bets placed on the second innings runs will stand regardless of the score achieved by the side batting first, provided neither teams innings is reduced by more than 20% of the entire innings allocation, including any overs already bowled, when the bet was struck.

(b) If a team's innings in a test match or county championship match lasts less than sixty overs due to external factors then bets on this market will be void. This does not apply if the innings has reached its natural conclusion (e.g. due to a bowl out or declaration.)

(c) For limited overs matches, this market will be settled on the final score achieved by the batting side including any extras or penalty runs awarded during the innings. Should there be a reduction in the scheduled overs then settlement will still apply provided the reduction is no more than 20% of the entire innings allocation at the time the bet was struck, including any overs the team has already faced. Should the reduction be greater than 20% then all bets shall be void regardless of the final total made by the team. If a team is due to face less than 10 overs, then all bets will be void should there be any reduction in overs whatsoever.

9.7 **Series Top Team Batsman / Runscorer** - All in play or not. (i.e. if a player does not take part in the series, bets placed on that player will stand). If players score the same number of runs then dead heat rules will apply.

9.8 **Match Top Team Batsman / Runscorer**

(a) In a 2-innings match (test match or county championship), this market applies to the first innings only, unless otherwise stated. Depending on the type of match the following minimum overs must be bowled in that teams innings for bets to stand:
(i) Test Matches - 50 overs
(ii) County Championship - 50 overs
(iii) 50 over match - 25 overs
(iv) 40 over match - 20 overs
(v) 20 over match - 10 overs

(b) In all cases bets will stand if the innings reaches its natural conclusion in less than the above requirement. Bets placed on any player not named in the starting eleven are void.

(c) Players named in the starting eleven that do not bat are deemed to have taken part and bets on any such players are losers.

(d) If players score the same number of runs then dead heat rules will apply.

(e) For Limited overs matches – Should the winner already be unequivocally decided even if the innings were to be played out to its natural conclusion, the market will be settled as normal despite any reduction.

(f) For T20 Big Bash Matches – Any Player named as an ‘X-Factor Player’ that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the final eleven.

(g) For T20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings, they will be deemed to have not been part of the final eleven – and will be voided from the market.

9.9 **Batsman Match Bets / Trios / Threesomes** - These markets will be settled on the number of runs scored in the first innings of a match only. If any of the players named in the market are not named in the starting XI then the market will be void. Bets stand even if a batsman does not reach the crease but is named in the starting XI. Dead heat rules will apply if two or more of the named batsmen score the same number of runs (such number of runs being higher than the number of runs scored by each other batsman named in the market).

(a) For Twenty20 Big Bash Matches – Any Player named as an 'X-Factor Player' that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the market.

(b) For Twenty20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings, they will be deemed to have not been part of the final eleven – and the market will be void.

9.10 **Top Team Bowler / Wicket Taker (Series)** - All in play or not (i.e. if a player does not take part in the series, bets placed on that player will stand). In the event of players taking the same number of wickets, dead heat rules will apply.

9.11 **Top Team Bowler / Wicket Taker (Match)**

(a) In a 2-innings match (test match or county championship), this market applies to the first innings only, unless otherwise stated.

(b) Depending on the type of match the following minimum overs must be bowled in that teams innings for bets to stand:
(i) Test Matches – 50 overs
(ii) County Championship – 50 overs
(iii) 50 over match – 25 overs
(iv) 40 over match – 20 overs
(v) 20 over match – 15 overs

(c) In all cases bets will stand if the innings reaches its natural conclusion in less than the above requirement. Bets placed on any player not named in the starting eleven are void.

(d) Players named in the starting eleven that do not bowl are deemed to have taken part and bets on any such players are losers.

(e) In the event of players taking the same number of wickets, Dead Heat rules will apply. In the case no wickets are taken the market will be voided.

(f) For Twenty20 Big Bash Matches – Any Player named as an 'X-Factor Player' that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the final eleven, regardless of whether they bowl.

(g) For Twenty20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings and has already bowled at least one Over; they will be deemed to have taken part and will be settled accordingly. If they are subbed out without having bowled an Over, bets will be void.

9.12 **Bowler Match Bets / Trios / Threesomes** - Unless otherwise stated these markets will be settled on the number of wickets taken in the first innings of a match only. All participants in the match bet must bowl at least one ball for bets to stand. In the event of players taking the same number of wickets where there was no draw price offered, dead heat rules will apply (such number of wickets being higher than the number of wickets taken by each other bowler named in the market)

9.13 **Player Runs/ Player Alternate Runs/ Player Fours/ Player Sixes** - If the batsman finishes the innings not out, as a result of a declaration, the team reaching the end of their allotted overs, or the team reaching their target; his score will be the final result. If a batsman does not bat, the bet will be void. If a batsman is not in the starting 11, bets will be void. If a batsman retires hurt, but returns later, the total runs scored by that batsman in the innings will count. If the batsman does not return later, the result will be as it stood when the batsman retired. In limited overs matches, bets will be void if it has not been possible to complete at least 80% of the scheduled overs in either innings due to external factors, including bad weather, unless settlement has been determined, or goes on to be determined.

9.14 **Number of Runs Per Session**

(a) The result of this market is determined by the total number of runs scored in the course of the session regardless of which team(s) has scored the runs. For example, if there is a change of innings during the session then it is the combined number of runs scored during the session that is the result.

(b) There are three sessions per day in Test Cricket. The first session is from the start of play in the morning until lunch is called. The second session is from lunch until tea is called. The third session is from tea until the close of play. If less than 20 overs are bowled in any particular session then bets on number of runs scored in that session will be void.

(c) Extras (wides, no-balls, byes and leg byes) do count towards the number of runs scored.

(d) There are three sessions per day in Test Cricket.

(e) In Day Test matches, the first session is from the start of play in the morning until lunch is called. The second session is from lunch until tea is called. The third session is from tea until the close of play. If less than 20 overs are bowled in any particular session then bets on number of runs scored in that session will be void.

(f) In Day/Night Test matches, the first session is from the start of play until tea is called. The second session is from tea until dinner is called. The third session is from dinner until the close of play. If less than 20 overs are bowled in any particular session then bets on number of runs scored in that session will be void.

9.15 **Number of Wickets Per Session** - Settled on the total number of wickets lost in the session regardless of which team loses them. If less than 20 overs are bowled in the session then all bets on the market shall be void. Players retiring out/hurt do not count as wickets.

9.16 **Runs Per X Number of Overs** - The full number of specified overs must be played for bets to stand, unless the innings has reached its natural conclusion or further play cannot affect the result. Any change in fielding restrictions due to a reduction in scheduled overs will not affect the settlement of this market.

9.17 **Highest Score First 5/10/15 Overs** - If either team's innings in a limited overs match is reduced due to external factors then bets on this market will be void unless the result was already unequivocally determined before any reduction in overs was announced. Bets will stand if the innings is shortened due to it reaching its natural conclusion. In a two-innings match this market only applies to the first innings. In the event of a tie with no selection offered, all bets will be settled as a dead heat.

9.18 **Highest Opening Partnership** - If either team's innings is shortened subsequent to the commencement of play then all bets on this market will be void, unless the result has already been determined before the reduction of overs. In a two-innings match this market only applies to the first innings. In the event of a tie, then the tie selection is the winner and all other bets are losing bets. If we do not offer a tie selection then all bets will be settled as a dead heat. In the event of a batsman retiring hurt, this market will be settled at the score when the first wicket falls.

9.19 **Next Man Out** - Should no further wickets be taken in the innings then bets on this market will be void. If either of the batsmen retires hurt then bets on this market will be void and a new market will be made.

9.20 **Method of Dismissal / Next Wicket Caught** - Should no further wickets be taken in the innings then bets on this market will be void. In the event of a batsman retiring hurt then bets will be settled on the next wicket to fall. For test matches played in Australia if the Method of X Dismissal is a run-out all bets on that wicket will be void due to a Cricket Australia regulation.

9.21 Team to hit the most sixes/Team to hit the most sixes and win the match - If either team's innings in a limited overs match is reduced by more than 20% of the original allocation of overs then all bets on this market shall be void regardless of how many sixes are hit prior to or after any announced reduction in overs. Bets will stand if either innings is shortened due to it reaching its natural conclusion.

9.22 Super Over/Any additional overs above the allotted amount - n a limited overs competition which employs a super over (or other such initiative) to determine the winner of a match in the event of a tie, runs scored in the Super over are not included in the settlement of any runscorer or wicket taker markets (eg. Batsmen Total Runs, Team Total Runs, Top Team Runscorer, Batsmen match bets, Top Team Bowler.) In addition to this, any sixes hit in a Super Over will not be included in the settlement of "Team to score most sixes", "Six and Out", and "Total number of sixes" markets.

9.23 **Next Over**: Over/Under and Odd/Even Runs - Each index of this market will be settled on the total number of runs achieved in the over, including any extras awarded. In the event of an over not being completed, all bets on that particular index shall be void. This does not apply if the innings reaches it's natural conclusion e.g. declaration, team all out, etc.

9.24 **Four in x Over** - This is for a boundary four to be hit in the named over. The runs must come off the bat. For the avoidance of doubt players running four and boundaries which are counted as extras do not count for this market.

9.25 **Over/Under Total Match Sixes/Fours** - If either team's innings in a limited overs match is reduced by more than 20% of the original allocation of overs then all bets on this market shall be void regardless of how many sixes/fours are hit prior to or after any announced reduction in overs. Bets will stand if either innings is shortened due to it reaching its natural conclusion.

9.26 **First Over: Over/Under Total Runs** - Bets will be settled on the total number of runs scored in the first over of the first innings of the match. All bets shall be void if there is any reduction in the total number of overs of either side prior to the commencement of play or if the first over is not fully completed due to external factors, unless the result is already unequivocally determined at such time as the reduction in overs takes place.

9.27 **First Ball of the Match**

(a) This market will be settled on the outcome of the first completed delivery, excluding any deliveries declared as dead ball.

(b) If either team's innings in a limited overs match is reduced by more than 20% prior to the start of the game then all bets on this market shall be void.

9.28 **Team of Top Batsman** - For Test Matches and County Championship Matches, this market will be settled on the overall top score achieved in the first innings of either side. Should either side face less than their allocated overs at the time the bet is placed in the first innings for any reason other than the innings reaching its natural conclusion (declaration, team all out) then all bets on this market shall be void. For limited overs matches, all bets shall be void should there be any reduction to either side's innings before or after the commencement of play.

9.29 **Team leading after First innings** - In the case of the team batting second facing less than 20 overs in their innings for any reason other than the innings reaching its natural conclusion then all bets on this market shall be made void. In the event of a tie, dead heat rules will apply.

9.30 **Fall of Team 1st Wicket** - Should no wickets fall in the innings then this market will be settled on the score at the conclusion of the innings. Should the innings be shortened due to any reason other than it reaching its natural conclusion (i.e. due to external factors such as inclement weather) then all decided bets will be settled against the number of runs scored, and all other bets will be void.

9.31 **Total Match Runouts** - If either team's innings in a limited overs match is reduced by more than 20% of the original allocation of overs then all bets on this market shall be void, unless the result is already unequivocally determined at such time as the reduction in overs takes place. Bets will stand if either innings is shortened due to it reaching its natural conclusion.

9.32 **Max Runs / Over** - 1st Innings - This market will be settled on the greatest number of runs scored (including any extras) in any one over of the first innings. Bets will be deemed void should there be any reduction in overs prior to commencement of play.

9.33 **Fall of Next Team Wicket** - If the batting team reaches the end of their allotted overs, reaches their target or declares before the specified wicket falls, the result will be the total achieved by the batting team. A batsman retiring hurt does not count as a wicket. In limited overs matches, bets will be void if the innings has been reduced due to external factors, including bad weather, unless settlement has already been determined, or goes on to be determined. A result will be considered determined if the number of runs at which the bet was placed is exceeded, or the wicket in question falls.

9.34 **Team Wicket Lost**

(a) In a limited overs match this market will be settled on the number of wickets lost by the team in their innings.

(b) Should the innings be shortened due to any reason other than it reaching its natural conclusion then all unequivocally decided bets will be settled while all others shall be void.

(c) In a test match this market refers to the total number of wickets lost by the team in its second innings only.

9.35 **Max Runs / Over - 1st Innings** -This market will be settled on the greatest number of runs scored (including any extras) in any one over of the first innings of the match. This is the innings of the team that bats first only.

9.36 **Highest Score After First Over** - Market will be void if there is any reduction in overs prior to the second over of the team batting second.

9.37 **Team Total Match Sixes/Fours** - This market shall be void should there be any reduction in overs of the innings of the team in question unless the market has been unequivocally decided prior to any reduction in overs being announced.

9.38 **Century/50 In Match** - Market is settled on if an individual score a century/50 in the match. Market void should there be any reduction in overs due to external factors unless the market has been unequivocally decided prior to any reduction in overs being announced.

9.39 **Most Run Outs** - This market will be settled provided neither side loses more than 20% of their initial allocation of overs due to external factors unless the market has been unequivocally decided prior to any reduction in overs being announced.

9.40 **Bowler Match Wickets** - This market will be settled for any bowler named in the starting eleven regardless of the number of overs he bowls provided the overs of the batting side are not reduced by any more than 10% of their initial allocation unless the market has been unequivocally decided prior to any reduction in overs being announced.

9.41 **Innings Extras** - This market shall be void should the innings in question be reduced by more than 10%.

9.42 **50/100 First Innings**

(a) This market shall be settled as ‘Yes’ should any one player score a 50/100 in the course of the first innings.

(b) Depending on the type of match, the following minimum overs must be bowled for that team's innings for bets to stand:
   (i) T20 matches – At least 16 overs for each team
   (ii) 50 Over Matches – at least 40 overs for each team.

(c) Bets will stand if the innings reaches its natural conclusion in less than above requirement.

(d) In the case of test matches Bets are struck on the 1st innings of the match and settlement is determined by the team batting 1st (as opposed to both teams.)

9.43 **Highest Series Single Innings Score**

(a) This market will be settled on which team scores the highest score in a single innings of the test series.

(b) In the event of a tie the market will be dead heated.

9.44 **Player Performance Markets**

(a) Points will be awarded to the player in the following manner:
   (i) 1 point per run scored with the bat
   (ii) 10 points per catch taken in the field
   (iii) 20 points per wicket taken with the ball
   (iv) 25 points per stumping carried out by the wicket keeper

(b) In first class matches, a ball must be bowled in the third innings of the match for bets to stand. For limited overs matches, all bets shall be void if there is any reduction to either side's innings before or after the commencement of play, unless this reduction is caused by the innings reaching its natural conclusion (as opposed to external factors) or the bet has already been unequivocally decided.

(c) For Twenty20 Big Bash Matches – Any Player named as an 'X-Factor Player' that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the final eleven.

(d) For Twenty20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings, they will be deemed to have not been part of the final eleven – unless they have bowled at least one Over, in which case bets will be settled as a win or loss.

9.45 **1st Innings Margin**

(a) This market will be settled on the difference in the team total runs scored in the 1st Innings of the test match.

(b) If a team's innings in a test match or county championship match lasts less than sixty overs due to external factors then bets on this market will be void. This does not apply if these innings have reached their natural conclusion (e.g. due to a bowl out or declaration.)

9.46 **First Man Out** - Should the opening batsman for the specified team differ from the selections offered in the market, bets will be made void.

9.47 **1st/2nd Innings Bowled Out** - Market will be settled as “Yes” if the team in question lose all their wickets inside the allotted overs. If a player retires hurt, and all other wickets are lost, the innings will be determined to be bowled out. Market will be settled as “No” if the team is not out at the conclusion of the innings. If there is any reduction in overs, except for the innings reaching its natural conclusion, then all bets on the market shall be void.

9.48 **Player to hit a 4/6**

(a) This market will stand providing the batsman reaches the crease. Bets placed on any player not named in the starting eleven are void. For the avoidance of doubt players running four do not count for this market. For the avoidance of doubt players running six do not count for this market.

(b) For Twenty20 Big Bash Matches – Any Player named as an ‘X-Factor Player’ that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the final eleven, regardless of whether the Player reaches the crease.

(c) For Twenty20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings, they will be deemed to have not been part of the final eleven – and bets will be void.

9.49 **Margin betting** -If the match is tied and goes to a super over market will be settled as a tie. If either team’s innings in a limited overs match is reduced by more than 10% due to external factors then bets on this market will be void.

9.50 **Six and Out**

(a) Market will be settled on if a player hits a “six” and also takes a wicket. Players named in the starting eleven that do not bat/bowl are deemed to have taken part and bets on any such players are losers. Bets placed on any player not named in the starting eleven are void. Should the innings be shortened due to any reason other than it reaching its natural conclusion then all unequivocally decided bet will be settled while all other shall be void. In the case of a game going to a super over, any sixes or wickets hit/taken during this period do not count for the purpose of settlement.

(b) For Twenty20 Big Bash Matches – Any Player named as an ‘X-Factor Player’ that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the final eleven.

(c) For Twenty20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings, they will be deemed to have not been part of the final eleven – and bets will be void.

9.51 **First/Second Innings Highest 5 Over period** - If either team's innings in a limited overs match is reduced due to external factors then bets on this market will be void. For Limited overs matches – Should the winner already be unequivocally decided even if the innings were to be played out to its natural conclusion, the market will be settled as normal despite any reduction

9.52 **Runs Scored at loss of 4 wickets**: -This Market will settled on the total number of runs scored at the fall of the 4th wicket. If the 4th wicket doesn't fall market will settled on whatever score the team is on at the end of their innings.

9.53 **Six in x over:**

(a) This is for a boundary Six to be hit in the named over. The runs must come off the bat. For the avoidance of doubt players running six and boundaries which are counted as extras do not count for this market.

(b) In the event of an over not being completed, all bets on that particular index shall be void unless the market has been unequivocally decided to the market not being completed. This does not apply if the innings reaches its natural conclusion e.g. declaration, team all out, etc.

9.54 To Win the Match/Top Team Runscorer Double

(a) In a 2-innings match (test match or county championship), The top team runscorer part of this market applies to the first innings only. Depending on the type of match the following minimum overs must be bowled in that teams innings for bets to stand:
(i) Test Matches - 50 overs
(ii) County Championship - 50 overs
(iii) 50 over match - 25 overs
(iv) 40 over match - 20 overs
(v) 20 over match – 10 overs

(b) For Twenty20 Big Bash Matches – Any Player named as an 'X-Factor Player' that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the final eleven.

(c) For Twenty20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings, they will be deemed to have not been part of the final eleven – and bets will be void.

9.55 **Top Team A/B Runscorer double / Top Team Runscorer/Top Team Wicket Taker Double**

(a) In a 2-innings match (test match or county championship), this market applies to the first innings only, unless otherwise stated. Depending on the type of match the following minimum overs must be bowled in that teams innings for bets to stand:

(i) Test Matches - 50 overs
(ii) County Championship - 50 overs
(iii) 50 over match - 25 overs
(iv) 40 over match - 20 overs
(v) 20 over match - 10 overs

(b) For Twenty20 Big Bash Matches – Any Player named as an ‘X-Factor Player’ that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the final eleven.

(c) For Twenty20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings, they will be deemed to have not been part of the final eleven – unless they have bowled at least one Over, in which case bets will be settled as a win or loss.

(d) In all cases bets will stand if the innings reaches its natural conclusion in less than the above requirement. Bets placed on any player not named in the starting eleven are void.

(e) Players named in the starting eleven that do not bat are deemed to have taken part and bets on any such players are losers. Dead Heat rules apply.

(f) For Limited overs matches – Should the winner already be unequivocally decided even if the innings were to be played out to its natural conclusion, the market will be settled as normal despite any reduction.

9.56 **Man of the Match**

(a) Market will be settled on the official Man of the Match awarded at the post match presentation. Should more than one player be awarded man of the match then these selections will be settled as a dead heat. Players not in the starting XI will be settled as void.

(b) For Twenty20 Big Bash Matches – Any Player named as an ‘X-Factor Player’ that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the final eleven.

(c) For Twenty20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings, they will be deemed to have not been part of the final eleven – unless they have bowled at least one Over, in which case bets will be settled as a win or loss.

9.57 **Team to hit the most Fours/Team to hit the most fours and win the match.**

(a) If either team’s innings in a limited overs match is reduced by more than 20% of the original allocation of overs then all bets on this market shall be void regardless of how many sixes are hit prior to or after any announced reduction in overs.

(b) Bets will stand if either innings is shortened due to it reaching its natural conclusion

9.58 **Race to Ten Runs**

(a) Bets stand unless either of the listed players do not open the batting, then all bets are void. Bets stand, regardless of which of the listed players faces the 1st ball. If neither player reaches 10 runs then the option Neither is the winner.

(b) In weather affected matches, if neither of the batsmen reaches 10 runs and either are Not-Out then bets void. If neither of the batsmen reaches 10 runs and both are Out then Neither is the winning option.

9.59 **Top Tournament Wicket Taker** - All in play or not (i.e. if a player does not take part in the series, bets placed on that player will stand). In the event of players taking the same number of wickets dead heat rules will apply.

9.60 **Tournament Runscorer** - All in play or not. (i.e. if a player does not take part in the series, bets placed on that player will stand). If players score the same number of runs then dead heat rules will apply.

9.61 **Total Match Boundaries** - If either team's innings in a limited overs match is reduced by more than 20% of the original allocation of overs then all bets on this market shall be void regardless of how many sixes/fours are hit prior to or after any announced reduction in overs. Bets will stand if either innings is shortened due to it reaching its natural conclusion. For the avoidance of doubt players running four do not count for this market.

9.62 **Direction of First Boundary** - Market settled on the direction of the first boundary that comes off the bat (given as runs to the batsman.)

9.63 **Wickets Lost After "x" Overs** - This market is settled on how many wickets have been lost at the overs stated in the index. If the game reaches a natural conclusion without reaching the number of overs named in the index, then all bets will be settled on the number of wickets lost at the end of play. If the innings is shortened for any reason other than reaching its natural conclusion then all bets will be void unless unequivocally decided prior to the shortening of the innings.

9.64 **Top Match Batsman**

(a) Based on the type of match the following minimum overs must be bowled in both innings for bets to stand:
  (i) 50 over match - 25 overs
  (ii) 20 over match - 15 over

(b) In all cases bets will stand if the innings reaches its natural conclusion in less than the above requirement. Bets placed on any player not named in the starting eleven are void.

(c) Players named in the starting eleven that do not bat are deemed to have taken part and bets on any such players are losers.

(d) If players score the same number of runs then dead heat rules will apply.

(e) For Limited overs matches – Should the winner already be unequivocally decided even if the innings were to be played out to its natural conclusion, the market will be settled as normal despite any reduction in overs.

(f) For Twenty20 Big Bash Matches – Any Player named as an 'X-Factor Player' that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the final eleven.

(g) For Twenty20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings, they will be deemed to have not been part of the final eleven – and bets will be void.

9.65 **To score 10/20/30/40 Runs**

(a) Markets will be settled if the players are included in the starting eleven regardless of whether the player reaches the crease. If the player is not included in the starting eleven, all bets on these selections will be void.

(b) For Twenty20 Big Bash Matches – Any Player named as an 'X-Factor Player' that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the final eleven.

(c) For Twenty20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings, they will be deemed to have not been part of the final eleven – and bets will be void.

9.66 **X Team to Score Runs**

(a) This market is separate to Team Total Runs (see rule 9.6) and will be settled on the total runs scored by the respective team regardless of any reductions in overs.

(b) In matches where we offer betting on the Team Total Runs for both teams then all bets placed on the second innings runs will stand regardless of the score achieved by the side batting first.

9.67 **Player to Hit a Six** - Bets on this market will stand if the player is included in the starting eleven, regardless if the player reaches the crease. Bets placed on any player not named in the starting eleven are void. For the avoidance of doubt players running six do not count for this market. Note: this is separate to player Over/Under Sixes markets.

9.68 **To Score a Fifty**

(a) This refers to individual players to score a Fifty. Bets on this market will stand if the player is in the starting eleven, regardless if the player reaches the crease. Any players not listed in the starting eleven will have all bets on them void.

(b) For Twenty20 Big Bash Matches – Any Player named as an 'X-Factor Player' that is subbed into a match at the Halfway point of the first innings, will be deemed to have taken part in the match; and will be settled as an active participant in the final eleven, regardless of whether the Player reaches the crease.

(c) For Twenty20 Big Bash Matches – If a Player is replaced at the Halfway point of the first innings, they will be deemed to have not been part of the final eleven – and bets will be void.

9.69 **Total Match/Innings Runs** - If either team's innings in a match is reduced by more than 20% of the original allocation of overs then all bets on this market shall be void unless the result is already unequivocally determined at such time that the reduction in overs takes place. Bets will stand if either innings is shortened due to it reaching its natural conclusion.

10 CYCLING (EXCLUDING MOTORCYCLING)

10.1 Cycling bets are settled as per the official classification listing at the time of the podium presentation. Any overturned decisions are not recognised for betting purposes.

10.2 Outright markets are conducted on an "All-In" basis. No refunds will be given for non-starters. This will include any Group Betting where the number of competitors is 9 or more.

10.3 For any Head to Head bets, both cyclists must cross the starting line for bets to stand.

10.4 For any Head to Head bets, if a cyclist retires, the other cyclist who finishes the race is deemed the winner. If both cyclists retire, whoever retired second is deemed the winner. If this cannot be determined all bets are void.

10.5 For Team Matchups, all nominated riders of a team must start the event for bets to stand.

11 ELECTIONS AND POLITICS

11.1 These general rules apply to betting on any international or domestic political fixture, subject to any applicable rules set out in 11.9 to 11.11 below in relation specific political fixtures.

11.2 Initial officially declared election results will stand as the result of a market and any subsequent legal or constitutional challenges will not affect how the market is settled. We may withhold settlement at our discretion until any recounts and reruns have been finalised.

11.3 Bets on the general election winner will be settled on the result being the political party which gains the most seats in parliament, unless otherwise stated.

11.4 If we offer a market on a political position, for example next Prime Minister or next Speaker, then bet settlement will be based on the result being next person to permanently fill that role as declared by the relevant government. Interim / temporary appointments will not count for settlement purposes, unless otherwise stated.

11.5 If there is a merger of two or more of the listed parties, or parties / candidates agree to run together prior to an election, then bets on markets involving those parties, which have been struck prior to the announcement, will be void.

11.6 Seat totals for each party will be settled in accordance with the result as declared by the agency in charge of organising, conducting, and supervising the election, following the declaration of all seats.

11.7 If we offer a market regarding ‘most seats’ the following rule applies. If a “Draw” price is offered, and the draw happens, then bets on each party or parties lose. If a draw is not offered and a draw happens, then bets on both party or parties are void.

11.8 If we offer a market on ‘Next leader’ the following rules apply:

(a) during a Next Party Leaders/Next Prime Minister/Next President or similar market, odds are offered on the basis of “All in” basis unless otherwise stated. No stakes will be refunded for reasons of ineligibility, failure to stand, withdrawal, death of candidate or any other eventuality.

(b) “Interim”, “temporary " or "caretaker" leaders installed in advance of any scheduled leadership contest or official selection process will not count as a result.

(c) “Next Prime Minister” will always be settled as whomever takes up office. Anyone invited to form government by the Monarch, Governor General or the like, will count as “Prime Minister” for these purposes.

(d) If a Presidential election is delayed for any reason, all bets will stand and have action if an election is held within six months of the original scheduled polling day, or else the bets will be void.

(e) Unless, otherwise stated, bets accepted in error after the polls have opened on the defined election date, may be void.

11.9 **Australian Elections**

(a) **Australian Federal, State or Territory Politics – Winning Party:** Bet settlement will be based on the result being which party provides the Prime Minister, Premier or Chief Minister in the relevant election. We may delay settlement of any relevant markets until the final result is known. Coalition refers to the Liberal Party and National Party collectively.

(b) **Australian Federal, State or Territory Politics - Next Party Leader:** Bet settlement will be based on the result being the next person to permanently fill the role. Coalition refers to the Liberal Party and National Party collectively.

11.10 **United States of America - Presidential Election**

(a) **Next President:**

(i) This market will be settled according to the candidate that has the most projected Electoral College votes won at the applicable presidential election. In the event that no Presidential candidate receives a majority of the projected Electoral College votes, this market will be settled on the person chosen as President in accordance with the procedures set out by the Twelfth Amendment to the United States Constitution. Faithless electors will not count.

(ii) This market will be settled once both the projected winner is announced by the Associated Press and the losing candidate concedes. If the losing candidate does not concede, or if there is any uncertainty around the result (for instance, caused by recounts and/or potential legal challenges), then the market will be settled on the winner decided by Congress, on the date on which the Electoral College votes are counted in a joint session of Congress.

(iii) This market will be void if an election does not take place in the scheduled year. If more than one election takes place in the scheduled year, then this market will apply to the first election that is held.

(iv) If there is any material change to the established role or any ambiguity as to who occupies the position, then we may determine, using our reasonable discretion, how to settle the market based on all the information available to us at the relevant time.

(v) We reserve the right to wait for further official announcements before the market is settled.

(vi) Additional candidates may be added to this market on request. If any candidate withdraws for any reason, including death, all bets on the market will stand.

(b) **Party nominees for President:** These will be settled on the results being the nominees as declared at the conclusion of the Party Conventions in an election year or any equivalent process should the standard convention not take place, regardless of whether that Party Convention is brokered or not.

(c) **US Presidential State Betting:** Will be settled on state-wide vote share, allowing for any relevant recounts or legal challenges. In cases where there is any ambiguity relating to the result, we reserve the right to wait for the lodgement of the Certificate of Ascertainment, the Certificate of Vote and, if necessary, congressional counting of the electoral votes.

11.11 **United Kingdom – General election**

(a) **Voter Turnout**: Will be settled on UK wide turnout on polling day. Any subsequent delayed votes or reruns will not count.

(b) **Most Seats**: Betting in the event of a tie, clause 11.7 applies. Unless specified, the Speaker does not count, and Northern Ireland seats do not count.

(c) **Vote Share**: Betting will apply to Great Britain seats only (i.e. excluding Northern Ireland) unless otherwise specified.

(d) **Postponed/Re-run Seats**:

(i) Any seat which requires a re-run for legal or other reason - the original declared result will stand for betting purposes. This also applies to by-elections.

(ii) Any seat which requires a postponement of the vote to a later date and is not held on general election day, will still count for purposes of seat totals or majority betting. We may delay settlement of any relevant markets until the result of any affected seats are known.

(e) **Majority Betting:**

(i) For a party to win an overall majority, they are required to win over half of the UK constituencies contested i.e. if 650 seats are contested, 326 are required for a majority.

(ii) The Speaker will not count for any party totals. Any seats won in Northern Ireland will not count for either Labour, Conservatives or Liberal Democratic party totals. Candidates running under Labour Co-Op or similar affiliations will count for the respective parties.

(iii) If the next general election is run under a significantly different electoral system (e.g. not single member first past the post voting constituencies) seat total bets and majority bets markets will be void. Most Seats markets will stand.

(f) **Party Leader Markets & Leadership Elections**:

(i) Unless otherwise specified, temporary or "caretaker" leaders will not count.

(ii) When betting is offered on Next Party Leaders/Next Prime Minister/ Next President or similar, odds are offered on the basis of "all in" unless otherwise stated. No stakes will be refunded for reasons of ineligibility, failure to stand, withdrawal, or any other eventuality.

12 DARTS

12.1 At least three legs must be played or bets will be void unless otherwise specified.

12.2 Outright markets are conducted on an all-in basis. This means that no refunds will be given for non-starters.

12.3 If a tournament is abandoned or its location is altered, all wagers will be void.

12.4 In matches where a price for a draw is offered, bets on either player to win will be losing bets should the match be drawn.

12.5 All wagers are settled as per result at medal/podium ceremony. In the event of a disqualification, the medal/podium ceremony will count as the final result and determine settlement of bets. All events will be settled on the official governing body results at the time of the medal/podium ceremony only.

12.6 Unless otherwise specified by us, no wagers will be accepted after the first throw of the match. Clause 26.1 applies in relation to the acceptance of such wagers.

13 GOLF

13.1 Bets are refunded for any player that does not tee off in any tournament.

13.2 All Tournament Betting includes any playoff holes.

13.3 For the Place portion of Each Way bets and other placing bets (i.e. Top 10), the Dead Heat rule will apply for players tied for the bottom position.

13.4 When a tournament is shortened, wagers will be settled on the official result regardless of the number of rounds played. If any bets have been placed at the conclusion of a day's play in a tournament where there is no further play, those bets will be void and refunded.

13.5 If a tournament is officially abandoned or not completed within 14 days of commencement, all wagers are void unless a result has already been reached.

13.6 In all Tournament Group Betting and Tournament Head to Head markets (i.e. Tournament Head to Heads, Nationality, Tournament Group and Trio Betting), all players must complete 36 holes for bets to stand. Playoffs are excluded for betting purposes. All players must complete 18 holes for Round Match betting (i.e. Matchups, two and three Balls).

13.7 In any group market, the winner is the player who completes the most holes, and if the players have completed the same number of holes, the player with the lowest score is deemed the winner.

13.8 For any market featuring a player to lead at the end of round, that round must reach completion for bets to stand.

13.9 In any Make/Miss the Cut market, the player must complete at least 36 holes for bets to stand.

13.10 A player is deemed to have made the Cut, if the player is eligible to play the round after the Cut is made even if the player chooses not to play on.

13.11 For top x markets, all bets are paid after the completion of the nominated regulation holes. i.e. if six players make a playoff, all six players get paid at 5/6 of the face value of the ticket for the purposes of top five betting.

13.12 A player is not deemed to have completed the holes played in a round if they are not awarded a score for the round completed. If they are disqualified but still receive an official score, the round is deemed complete.

14 GRIDIRON (AMERICAN FOOTBALL)

14.1 All bets are paid on the official final score, which includes any overtime that is played unless otherwise specified.

14.2 All matches must run to the completion of the designated normal time period, in order for bets to stand.

14.3 If a game is abandoned, postponed or otherwise moved to another date, the game must resume within 48 hours otherwise single bets are void and wagers will be refunded. Affected Multi Bets will be recalculated excluding that leg.

14.4 Where there is a flat line (i.e. 7.0), and the result falls on that flat number, all wagers are void and refunded. Affected Multi Bets will be recalculated excluding that leg.

15 HOCKEY

15.1 **General**

(a) Overtime and shootout does not count unless specifically stated otherwise.

(b) If a match is abandoned all single bets will be void, except for those markets which have been unconditionally determined. Any Multi Bet will be recalculated to exclude that leg. If an official result is declared, then all bets will stand.

(c) If a match is not played on the scheduled date, all bets will be void.

15.2 **Ice Hockey – American National Ice Hockey League (NHL)**

(a) All matches must at least run to the completion of the designated normal time period (55 minutes) in order for bets to stand.

(b) All Match Winner, Line and Totals markets include any overtime and shootout. If a shootout takes place to decide the outcome of a match, only one goal will be awarded to the winning team. The only market to be resulted at the conclusion of normal time is the Regulation Winner market (if offered).

(c) Exact Game Result, Exact Winning Margin, First Goal of the Match and First Period/FT Doubles betting includes overtime and shootout.

(d) Totals betting will be considered official for betting purposes once the nominated total has been exceeded, regardless of whether a match reaches the minimum time allowed for betting purposes.

(e) In Handicap, Line and Totals betting where the number is a flat (whole) number, if the result lands on that flat number all wagers are void and refunded. Affected Multi Bets will be recalculated to exclude that leg.

(f) In the Highest Scoring Period betting, overtime and shootouts are excluded and dead heat rule applies.

16 LAWN BOWLS

16.1 Outright betting will be “all in”, complete or not.

16.2 For Match Betting, in the event of a match starting but not being completed the player progressing to the next round will be deemed the winner. In the event of a walkover (e.g., one of the players withdrawn before a match) all bets on that match will be void.

16.3 For Set Betting, the full number of sets required to win the match must be completed. If the match is awarded to a player before the full number of sets are completed, set betting will be void and wagers refunded. Any Multi Bet will be recalculated to exclude that leg.

16.4 If a match is abandoned or postponed and rescheduled to take place within 48 hours of the original start time, your bet on that match will stand. If the match does not take place within 48 hours, your bet will be void and wagers refunded. Any Multi Bet will be recalculated to exclude that leg.

17 MOTOR RACING

17.1 All bets placed on Motor Racing are settled as per podium presentation. Any overturned decisions after the podium presentation are not recognised for betting purposes.

17.2 All outright markets are conducted on an "All-In" basis. Therefore, no refunds are paid on any competitor who is a non-starter.

17.3 For Head to Head matchups, both drivers must cross the starting line for bets to stand.

17.4 On Safety Car "Yes/No" markets, a virtual safety car will not count as a Safety Car.

17.5 The Dead Heat rule will apply to first retirement bets, where more than one competitor retires on the same lap number.

18 NETBALL

18.1 All bets on Match Winner, Line and Totals markets are paid on the official final score, which includes any overtime that is played unless otherwise specified.

18.2 All matches must run to the completion of the designated normal time period, in order for bets to stand.

18.3 All Margin Bets and Half Time/Full Time Doubles are paid on the result at the end of normal time. Extra time is not included.

18.4 If a match finishes in a draw and no extra time is played, all head to head bets are paid under the Dead Heat Rule.

18.5 If a game is abandoned, postponed or otherwise moved to another date, the game must resume within 48 hours, otherwise single bets are void and wagers will be refunded. Affected Multi Bets will be recalculated excluding that leg.

19 OLYMPIC GAMES (SUMMER AND WINTER)

19.1 This clause will apply to both the Summer and Winter Olympics.

19.2 All events will be settled on the official IOC results at the time of the medal/podium ceremony only. In the event of a disqualification, the medal/podium ceremony will count as the final result and determine settlement of bets.

19.3 Unless otherwise stated in the market or otherwise, all bets will be settled according to the Rules for the relevant sport.

19.4 The Dead Heat Rule applies to all markets.

19.5 All bets will stand where an event is postponed and played within 30 days of the original scheduled date, presuming that the postponed date is before the closing ceremony. Once the 30 days have expired, or the closing ceremony has been held (as the case may be) all single bets are void and wagers will be refunded while affected Multi Bets will be recalculated excluding that leg.

19.6 In the event of a match not taking place, bets of this match are deemed void.

20 OSCARS (ACADEMY AWARDS)

20.1 Only the result announced during the relevant awards show will count for settlement purposes. Any subsequent change to the result will not be taken into account.

21 RUGBY

21.1 **General**

(a) Payouts are based on the official declared result for the relevant governing body.

(b) Full Time markets include any extra time.

(c) Normal Time markets do not include any extra time.

(d) Second Half markets do not include any extra time.

(e) Dead Heat rules apply to any head to head bet that doesn't offer a draw or equivalent option.

(f) When a match is abandoned or postponed and played within seven days of the original scheduled date, all bets stand. Once the seven days have expired, all single bets that have not already reached a conclusion are void and wagers will be void. Any Multi Bet will be recalculated to exclude that leg.

(g) For Time of First/Last Try Markets, payouts are based on the official clock.

(h) Any bets placed on the "Most Losses" market, are paid on the team which losses the most games throughout the season. Points deducted because of breaches of rules or regulations are excluded for resulting purposes. In the event of more than one team having the same number of losses, the position will be determined by "For and Against" as published by the governing body.

(i) All bets placed on the Top-NSW and Top Non-NSW markets include any finals action. If more than one team gets eliminated in the same week of the finals then Dead Heat rules apply.

(j) All bets placed on the Halfway leader market are decided at the halfway point of the season, unless a specific round is nominated. If two or more teams are on the same amount of competition points, the team with the best for and against are deemed the winner of this market.

21.2 **Rugby League**

(a) All Try Scorer bets are based on who is recorded as the try scorer on the official governing body website. Even in the event of a Penalty Try if a player is awarded the try, they will be credited with the try for betting purposes. If no player is credited with a try, and only deemed a "Penalty Try" then this try is not counted in any player try scoring markets.

(b) Any bet on a player is refunded if they are not in the squad of 17.

(c) All bets placed on the Top-NSW and Top Non-NSW markets include any finals action. If more than one team gets eliminated in the same week of the finals then Dead Heat rules apply.

(d) All bets placed on the Halfway leader market are decided at the halfway point of the season, unless a specific round is nominated. If two or more teams are on the same amount of competition points, the team with the best for and against are deemed the winner of this market.

21.3 **Rugby Union**

(a) Payouts are based on the official declared result, including the end of any additional extra time. If the result of a match is a Draw after extra time, Dead Heat rules apply for Head to Head markets. Conditions do apply to some specific markets, namely with a Draw as any option. HT/FT Doubles and all Margin Bet types are resulted at the end of normal time, excluding any extra time played. A price for the Draw will always be included in Margin Betting.

(b) If a match does not commence or is cancelled prior to the conclusion of the first half, all bets are void regardless of the official result. If a match is abandoned in the second half, the match result is paid and all other markets are void unless there has been an unconditional outcome reached.

(c) Any bet on a player is refunded if they are not in the squad of 22.

(d) In the case of a Penalty Try being the First Try – all First Try Scorer bets carry over to the Second Try. If a Penalty Try is the Last Try, all Last Scorer bets pay on the second last Try Scorer.

(e) For Six Nations betting, the grand slam refers to a victory against all other teams in the competition. The Triple Crown refers to one of England, Scotland, Ireland or

Wales defeating the three other teams in the market. Draws are not considered victories.

(f) For the purposes of determining the outcome of any Try Conversion market, a penalty try will not be considered if seven points are automatically awarded (no conversion attempt). In this case, the outcome of any Try Conversion market will be determined based on the occurrence of the next five point try scored where a conversion attempt is made.

22 SNOOKER

22.1 For bets to stand both players must start the match and the match must run to completion.

23 SOCCER

23.1 All bets are paid on the result at the end of normal time. This includes any injury time added by the referee. Extra time and penalty shootouts do not count in determining the final result of any match where a Draw price is quoted.

23.2 For some matches, a "To Qualify/Progress or Tournament Winner" market may be available. For these markets, no Draw price is quoted therefore the result is paid at the conclusion of the match whether that be in normal time, extra time or after a shootout.

23.3 All exotic markets unless specified are always paid at the conclusion of normal time (including injury time).

23.4 When a match is abandoned or postponed and played within two days of the original scheduled date, all bets stand. Once the two days have expired, all single Bets that have not already reached a conclusion are void. Any Multi Bet will be recalculated to exclude that leg.

23.5 In the event a match does not run for 45-minute halves (plus injury time) all Bets on the match are void, unless the length of the halves is known well in advance of betting and the odds are priced accordingly.

23.6 For all "First Goal Scorer" and "To Score A Goal" markets, etc. – if no goals are scored all bets are deemed losers.

23.7 For the purposes of First Goal Scorer/ Any Time Goal scorer markets etc, an Own Goal is ignored for these markets. In the case of "First Goal Scorer" all bets carry over to the second goal scorer. In the event there are no further goals scored all bets are deemed losers. For all other player-based goal scorer markets any own goal scored is ignored.

24 SURFING

24.1 All bets stand regardless of the length of any delay or change of venue.

24.2 All outright markets are based on an "All-In" basis. No refunds will be given for non-starters.

24.3 For each-way betting, Dead Heat rules apply for surfers knocked out in the semi-final stage.

24.4 For Heat Betting, all surfers in that heat must enter the water for bets to stand.

25 TENNIS

25.1 A match is deemed to have started with the first serve of the match. Tennis outright bets are accepted "all in" and if a player withdraws before or during a tournament the bet stands.

25.2 In the event of a match not taking place or if a player is given a walk over, bets on this match are void.

25.3 In the event of a change in the number of sets to be played, match bets, first set market bets will stand, all other markets will be void.

25.4 In the event of a retirement or disqualification prior to the completion of the match, all bets on completed service games & points will stand. All other markets, including match betting, will be void if there is a retirement or disqualification prior to completion of the match.

25.5 For any wager on handicap or total games, the match must run to conclusion or bets will be void, except if the result of either option is already determined.

25.6 All bets on the "Set Betting" market are void if the match does not run to completion. Except if there is no possible chance of the bet being successful (i.e. Back player X to win 2-0 and already lost first set prior to retiring).

25.7 First Set Score and First Set Winner bets are finalised on completion of the first set regardless if the remainder of the match runs to completion.

25.8 Match betting with handicap - it is possible for a player to lose the match but cover a minus handicap (i.e. Player A is -1.5 – if they lose the match 6-7, 6-0, 6-7 they will still cover the minus handicap).

25.9 In the event of a disqualification immediately following completion of a match but before the players have left the court (e.g., due to a conduct violation), all bets will stand and any bets on the disqualified participant(s) will be losing bets.

26 VOLLEYBALL (INCLUDING BEACH VOLLEYBALL)

26.1 Unless otherwise specified, all bets are paid on the official result as per the governing body.

26.2 In the event of a match starting but not being completed for any reason, all bets on the outcome of the match will be void except for those markets that have been already determined (e.g., race to 10 points or winner of a specific game).

26.3 If a match is postponed and rescheduled to take place within 48 hours of the original start time, your bet on the match will stand unless cancelled by mutual consent. However, if a match in the World Championships is postponed bets will stand providing the match is rescheduled to take place before the closing ceremony of the Championships.

26.4 Subject to Rule 26.3, if the match is no longer playing at the venue advertised, your bet will still stand. This applies as long as the venue has not been changed to the opponent's ground (or in the case of international matches, as long as the venue remains in the same country).

26.5 In the event of a match not taking place or if a player/team is given a walkover, bets on that match are void.

26.6 In the event of a match which goes to the 'Golden Set' (aka Sixth Set), any points tallied will not count for settlement of that particular match.

26.7 For Set Betting (Correct Score), the bet refers to the correct final score in sets.

26.8 For Set Winner Betting, this bet refers to winner of a specific set. The respective set must be completed as per the rules of the individual competition for bets to stand.

26.9 For Nominated Finalists Betting, the finalists are the teams that contend the final regardless of how they get there, including decisions made by any governing bodies.

26.10 For Team to be Relegated Betting, the bet relates to the teams, which occupy the relegation places at the end of the season. All future changes, which may occur for whatever reason, are deemed irrelevant for this bet.

26.11 For Beach Volleyball specifically, in the event that any of the named players in a match change before the match starts then all bets will be void.

27 YACHTING

27.1 Betting on the winner of an event is offered on an "All-In" basis. No refunds will be given for non-starters or for competitors who retire or are disqualified mid-race.

27.2 All wagers are settled as per result at medal/podium ceremony. In the event of a disqualification, all events will be settled on the official governing body results at the time of the medal/podium ceremony only.

PART C: RACING (INCLUDING THOROUGHBRED / HARNESS / GREYHOUNDS)

1 General racing rules

1.1 Our products and Bet types are intended for bona fide Members, that is, those Members who always act in good faith, sincerely, without fraud and who place Bets with us for the purpose of recreation and entertainment.

1.2 In accordance with our Licence and subject to applicable legislation, we reserve the right to refuse the whole or part of any Bet.

1.3 We adhere to all applicable Minimum Bet Limits (**MBL**) requirements prescribed by official Racing Bodies across all three codes being Thoroughbred Racing, Harness Racing and Greyhound Racing. We are not obliged or required to accept a Bet for more than the applicable MBL for the relevant jurisdiction at the relevant time.

1.4 Bets will be settled as per the official decision of Stewards on race day. Where a runner is subsequently disqualified or placing amended at a later date for any reason, the official result as declared by the Stewards on the day of the race will stand.

1.5 Content such as form guides and speed maps are an accessory that may contain errors. While we try to correct reported faults or incorrect content as soon as we reasonably can, we make no guarantee that our Betting platforms and any content within them are error free.

1.6 Where there are eight or more runners in a race, at the time a fixed odds Bet was made, a place dividend will be paid on first, second and third places.

1.7 Where there are seven, six, five, four or three runners in a race, at the time a fixed odds Bet was made, a place dividend will be paid on first and second places only.

1.8 When a Member has Bet on a Tote based product, Place wagers will pay down to however many placing's the major Australian TAB's determine as appropriate for that bet type. Major Australian TAB's are defined as the Victorian TAB (**VIC TAB**), the NSW TAB (**NSW TAB**), the Queensland TAB (**QLD TAB**).

2 Transfer, postponement, or abandonment of race

2.1 Where a race or race meeting is transferred from one racecourse to another, all betting rules will apply as if the race or race meeting was not transferred. In addition, the MBL will be for the course on which the race or race meeting should have been held.

2.2 If a race or race meeting is postponed or abandoned, all single Bets on the postponed race or race meeting are cancelled and stakes refunded. Affected Multi Bets will be recalculated excluding that leg.

2.3 Notwithstanding the above, regardless of whether a Futures event (All in betting) has been abandoned, postponed, or transferred from the original date, all Bets stand until the completion of the event.

3 Dead Heat

3.1 In the event of a Dead Heat or Draw, where such an option was not offered for Betting purposes, the ticket will be paid out in accordance with the Dead Heat rule. If the bet was placed at the tote product, we pay on the re-framed TAB dividends of the relevant tote, unless otherwise specified.

4 Scratching and Deductions

4.1 If a runner is scratched, all Bets placed after the declaration of the final field, will be refunded on that runner (providing the Bet was not placed prior to the barrier draw on an “All-in” basis). All other runners will be subject to a deduction, applicable to the face value of winning Bets where the Bet was placed at a fixed price, for either Win, Place or Each Way, as declared by the Stewards and in accordance with the relevant racing authority requirements. In the event of a horse being withdrawn late by order of the Stewards, all Bets will be paid as Stewards direct and in accordance with the relevant racing authority requirements, including deductions on remaining runners.

4.2 In the case of fixed price racing Bets, if the time of Bet placement is after the official time for the declaration of final acceptances for an event, but before we make any adjustment to the prices it has set for the event following a withdrawal, those Bets will stand subject to our scale of deductions as applying to the prices offered by us for the contestant at the time of its scratching.

4.3 In the event of a field reducing in size from eight or more runners to between seven and three runners, we will pay three dividends on all fixed odds place bets struck prior to the field being reduced. These wagers will be subject to relevant deductions as declared by the stewards.

4.4 If a client places a Fixed Odds Place Bet and there is only between three and seven runners then we only pay two dividends (i.e., first and second), regardless of whether the Tote pays three dividends (i.e., first, second and third) courtesy of late scratchings.

4.5 If late scratching of a runner or runners reduces the field below three runners, all fixed odds bets are void (regardless of when the bet was placed) and will be refunded in accordance with these Rules.

5 Win limits Generally

5.1 The maximum win dividends payable for SP (defined below at 7.7), VIC TAB, NSW TAB, QLD TAB and "**Middle Tote**" (being the middle odds from the VIC TAB, NSW TAB and QLD TAB) are:

(a) $51 for Greyhound Racing;

(b) $51 for Harness Racing; and

(c) $101 for Thoroughbred Racing.

5.2 We reserve the right to restrict the maximum dividend paid out for Win and Place Bets to $101.

6 Calculation of Tote dividends and tote pool manipulation

6.1 Where these Rules state that a dividend is to be paid as declared by a particular Tote, and that Tote fails to declare a dividend within ten (10) minutes of the other Australian Totes declaring a dividend, we will pay the dividend which is the lower of the dividends that were declared by the other Australian Totes.

6.2 We may cancel Bets where there are signs of pool manipulation which can include but is not limited to unusually large increases or spikes in pool size, dividends outside normal dividend combination parameters taking into consideration fixed odds of participants / runners.

6.3 We may place a limit on the payout (final odds) where there is reasonable suspicion of pool manipulation having occurred (e.g., Payout at the fixed odds SP place dividend or payout no greater than 100% higher than the next best Australian tote), subject to adjudication by NTRWC.

6.4 If a Tote pool goes down online and the pools are distorted, then we reserve the right to omit these dividends when paying out (e.g. if the NSW Tote pool is down, the higher of QLD TAB and VIC TAB will be paid for Best Tote Products. For Middle Tote products, the dividend will be deemed to be the lower of the two unaffected declared dividends).

6.5 If all Tote pools go down either on-line or via telephone, we reserve the right to void all wagers impacted by the outage. For example, if each of the NSW TAB, QLD TAB and VIC TAB are unavailable for any reason, bets impacted by the outage may be deemed void by us and the stake returned to the Member.

6.6 If the VIC TAB tote pool goes down either on-line or via telephone, we reserve the right to void all wagers which are settled solely on VIC TAB declared dividends (as stipulated in these Betting Rules).

6.7 In the event that one of VIC TAB, NSW TAB or QLD TAB for promotional reasons or otherwise, returns elevated dividends due to them foregoing their normal take-out margin, we reserve the right to declare its Best Tote dividends at the higher of the other two Australian Totes. Only "Win Only and Each Way" single wagers will be eligible (Multi Bets are ineligible) and our management's decision on the matter will be absolute and final.

6.8 At the discretion of our management, Tote pools under $1000 may be disregarded in the calculation of Best Tote and Middle Tote dividends. If this clause is relied on, Best Tote will be calculated using Middle Tote (assuming both Middle Tote pools are over $1000) and Middle Tote will be calculated using the remaining Tote pools over $1000 (if no Tote pool is over $1000, the lowest Tote pool dividends will be paid.

7 Racing Product Terms

7.1 Best Tote

This product is the best of the VIC TAB, NSW TAB and QLD TAB. For any Win Only, Place Only or Each Way tote bet, all bets on Australian Racing codes are paid at Middle Tote.

7.2 Exotics

(a) We operate the following Racing Exotics:

(i) *Quinella* – A Quinella is when two runners are selected to place first and second in any order.

(ii) *Exacta* – An Exacta is when two runners are selected to place first and second in the correct order.

(iii) *Trifecta* – A Trifecta is when three runners are selected to place first, second and third in the correct order.

(iv) *First Four* – A First Four is when four runners are selected to place first, second, third and fourth in the correct order.

(v) For each of the Quinella, Exacta, Trifecta and First Four, if a selected runner is declared a "non-runner" or scratched after the Bet is confirmed, Bets will be refunded on every combination which includes the scratched runner and the combination stands and the Bet re-calculated without the scratched runner.

(vi) *Quadrella* – A Quadrella is when the winners are selected in four consecutive races listed on the Quaddie Race card. If a selected runner is declared a "non-runner" or scratched after the Bet is confirmed, wagers will be transferred to the substitute favourite as declared by the VIC Tote. If:

(A) an event of a Quadrella is cancelled, abandoned, or declared a no-race all selections for that event are considered winners and the payout will be based on the results of the remaining events in the Quadrella (as declared by VIC TAB);

(B) all events of a Quadrella are cancelled, abandoned, or declared a no-race, then the bet will be refunded.

(vii) *Doubles* – A Double is when the winners are selected in two nominated races listed on the Double race card. A Double can take the form of a Daily Double or Running Double, as listed on the race card. If a selected runner is declared a “non-runner” or scratched after the wager is confirmed, wagers will be transferred to the substitute favourite as declared by the Victorian TAB (STAB). If:

(A) *an* event of a Double is cancelled, abandoned, or declared abandoned then all selections for the cancelled event of the Double will be considered winners and the payout will be based on the result of the remaining event in the Double (as declared by VIC TAB);

(B) and both events of the Double are cancelled, abandoned, or declared a no-race then the bet will be refunded.

(viii) *Trebles* – A Treble is when the winners are selected in three nominated races listed on the Treble race card. If a selected runner is declared a “non-runner” or scratched after the wager is confirmed, wagers will be transferred to the substitute favourite as declared by the VIC TAB. If:

(A) an event of a Treble is cancelled, abandoned, or declared a no-race all selections for that event are considered winners and the payout will be based on the results of the remaining events in the Treble (as declared by VIC TAB);

(B) all events of a Treble are cancelled, abandoned, or declared a no-race, then the bet will be refunded.

(ix) *Big6* – A Big6 is when the winners are selected in six nominated races listed on the Big6 race card. If a selected runner is declared a “non-runner” or scratched after the wager is confirmed, wagers will be transferred to the substitute favourite as declared by the Victorian TAB (STAB). If three or more events of a Big6 are cancelled, abandoned, or declared a no-race, then the bet will be refunded.

(x) *Flexi Betting* – allows you to take a Racing Exotic at an outlay to suit your own budget. This way you can have multiple selections for a smaller outlay. Simply make your selections and nominate the total amount you wish to spend on your Bet. Your Bet will cost whatever you choose – and if you win you will receive a percentage of the full $1 Middle Tote dividend. For example, let's say you wish to box five runners in a Trifecta. This Bet would normally cost $60 for a $1 unit. If you decide you want to spend $15, that's all it will cost. $15 represents 25% of a full $1 unit (total cost of $60), meaning if successful, you will receive 25% of the full $1 Middle Tote Trifecta dividend. Thus, if the winning Trifecta dividend is $200 for $1, you will collect $50. The minimum Bet for Flexi Betting is $1. For Flexi Betting, we pay all dividends and winning combinations as declared by the selected Tote subject to any relevant the limits otherwise set out in these Betting Rules. We reserve the right to determine at our discretion the Racing Exotic bet types for which flexi betting is made available.

(b) The following Racing Exotic dividends are paid on winning combinations at the dividend of the Middle Tote:

(i) Exacta

(ii) Trifecta

(iii) Quinella

(iv) First Four

(c) The following Racing Exotic dividends are paid on winning combinations at the dividend as declared by VIC TAB (“**VIC Tote**”):

(i) Quadrella

(ii) Treble

(iii) Double

(iv) Big6

(d) In the event of a jackpot, our dividend is calculated by taking the applicable tote Jackpot and dividing it by the number of $1.00 winning units. Where the total of winning units held by us are less than one, the flex % held is multiplied over the jackpot amount to determine the dividend.

(e) For Middle Tote wagers, in the unlikely event that the location where the wager is struck is not covered by all three Australia totes, the dividend will be paid at the lower dividend displayed by the totes covering the wager.

(f) Notwithstanding the maximum win limits contained in clause 36.14, we reserve the right to limit the total payout to any individual(s) on any Bet type.

(g) In the event of a Dead Heat for any of the place getters, there will be as many dividends as there are correct order combinations, with each winning combination to be calculated as the applicable tote.

(h) Unless otherwise stated, and subject to the remainder of Part C, for Metropolitan Thoroughbred venues, for Quinellas, Exactas, Trifectas and First Fours, we pay the dividend and winning combinations as declared by the selected Tote to a maximum payout of $15,000 per Member per event.

(i) Unless otherwise stated, and subject to the remainder of Part C, for Quadrellas, Doubles, Trebles and Big6, we pay the dividend and winning combination as declared by the selected Tote to a maximum payout of $10,000 in all non-metropolitan Thoroughbred venues, all Harness venues and all Greyhound venues per Member per event. In relation to Quadrellas on Metropolitan Thoroughbred venues, we pay the dividend and winning combinations as declared by the selected Tote to a maximum of $15,000 per Member per event.

(j) For all our Racing Exotics, where the event is in a location that is not covered by any Tote that is governed by an Australian State Government's regulations, the dividend and winning combinations declared will be settled to a maximum of $5,000 per Member per event. Unless otherwise stated, for the purposes of these Terms, any race meeting conducted out of Australia will be deemed to be a non-metropolitan Thoroughbred venue. Where a leg of an Exotic Bet is abandoned or declared "no race", the dividend for that Exotic Bet will be paid or refunded in accordance with the Middle Tote dividend.

7.3 **Racing Derivatives**

(a) These can include the following: Head To Head, Favourite Out, Favourite vs Field, Inside vs Outside, Half vs Half and Odds vs Evens.

(b) For the avoidance of doubt, a winning selection in the Head to Head market must finish in the first four placings to be resulted as a winner.

(c) In the event any runner is a late scratching after you have placed a Bet then your selection will be refunded.

7.4 **Top Fluctuation**

(a) This product is the best price declared by the official On-Course Bookmakers Fluctuation. Unless otherwise permitted by us, Top Fluctuation wagers:

   (i) are only available up until 30 minutes to jump; and

   (ii) maximum payout of $5,000.

7.5 **Best of the Best (BOB)**

(a) This product is the Best of either, VIC TAB, NSW TAB and QLD TAB or the Official On-Course Top Fluctuation. Best of the Best (**BOB**) is available on selected Saturday Metropolitan Thoroughbred meetings, as displayed on our Website. Unless otherwise permitted by us, BOB wagers:

(i) are only available up until 30 minutes to jump; and

(ii) maximum payout of $5,000.

7.6 **Fixed Odds**

(a) Fixed Win and Fixed Place odds are the odds received at time of placement. Fixed odds are available on our Website and may be subject to deductions where there is a late scratching. Once bets are confirmed, fixed odds are not subject to fluctuation.

7.7 **Starting Price (SP)**

(a) Starting Price (**SP**) is the official final bookmaker's price for a particular animal in a particular race. For all International Thoroughbred and Harness Racing, excluding French Racing, the final fixed price offered by us will be deemed as the SP. For all French Thoroughbred and Harness Racing where a Fixed Price is not offered by us, the official SP will be as declared by the PMU (as per http://www.horseraces.pmu.fr). SP for all other racing events will be the official final bookmaker's price as recorded.

8 Schedule of Deductions (Victorian thoroughbred racing)

8.1 For Victorian thoroughbred racing, deductions are standardised by Racing Victoria. In accordance with the Rules of Race Betting, the deductions on Victorian thoroughbred will be made based on the following:

(a) the methodology determined by Racing Victoria and communicated to us; or failing that, the following table:

Odd	Win	3 Place	2 Place	Double	Concession	Quinella
1.05	0.74	0.29	0.42	0.74	0.7	N/A
1.06	0.74	0.29	0.42	0.74	0.7	N/A
1.07	0.74	0.29	0.42	0.74	0.7	N/A
1.08	0.74	0.29	0.42	0.74	0.7	N/A
1.09	0.74	0.29	0.42	0.74	0.7	N/A
1.1	0.74	0.29	0.42	0.74	0.7	N/A
1.12	0.74	0.29	0.42	0.74	0.7	N/A
1.14	0.74	0.29	0.42	0.74	0.7	N/A
1.16	0.74	0.29	0.42	0.74	0.7	N/A

1.18	0.73	0.29	0.42	0.73	0.7	N/A
1.2	0.72	0.29	0.42	0.72	0.7	N/A
1.22	0.715	0.29	0.41	0.715	0.7	N/A
1.24	0.705	0.29	0.41	0.705	0.68	N/A
1.26	0.69	0.29	0.4	0.69	0.66	N/A
1.28	0.67	0.28	0.4	0.67	0.66	N/A
1.3	0.66	0.28	0.4	0.66	0.64	N/A
1.35	0.64	0.28	0.4	0.64	0.62	N/A
1.4	0.62	0.28	0.39	0.62	0.61	N/A
1.45	0.6	0.27	0.39	0.6	0.59	N/A
1.5	0.58	0.27	0.39	0.58	0.56	N/A
1.55	0.56	0.27	0.38	0.56	0.55	N/A
1.6	0.54	0.26	0.38	0.54	0.53	N/A
1.65	0.52	0.26	0.37	0.52	0.52	N/A
1.7	0.5	0.26	0.37	0.5	0.5	N/A
1.75	0.48	0.25	0.36	0.48	0.48	N/A
1.8	0.46	0.25	0.36	0.46	0.47	N/A
1.85	0.45	0.25	0.35	0.45	0.46	N/A
1.9	0.44	0.24	0.35	0.44	0.45	N/A
1.95	0.43	0.24	0.34	0.43	0.43	N/A
2	0.42	0.24	0.34	0.42	0.42	0.7
2.05	0.41	0.23	0.33	0.41	0.41	0.7
2.1	0.4	0.23	0.33	0.4	0.4	0.7
2.15	0.39	0.23	0.32	0.39	0.39	0.7
2.2	0.38	0.23	0.32	0.38	0.38	0.65
2.25	0.37	0.23	0.32	0.37	0.38	0.65
2.3	0.36	0.22	0.31	0.36	0.37	0.65
2.35	0.35	0.22	0.31	0.35	0.37	0.65

2.4	0.34	0.21	0.3	0.34	0.36	0.65
2.45	0.33	0.21	0.3	0.33	0.35	0.65
2.5	0.32	0.21	0.29	0.32	0.35	0.65
2.6	0.31	0.21	0.29	0.31	0.33	0.65
2.7	0.31	0.2	0.29	0.31	0.31	0.6
2.8	0.3	0.2	0.28	0.3	0.31	0.6
2.9	0.29	0.19	0.26	0.29	0.3	0.6
3	0.27	0.19	0.26	0.27	0.29	0.55
3.1	0.26	0.19	0.25	0.26	0.28	0.55
3.2	0.26	0.19	0.25	0.26	0.27	0.55
3.3	0.25	0.18	0.24	0.25	0.26	0.55
3.4	0.24	0.18	0.24	0.24	0.25	0.5
3.5	0.23	0.18	0.23	0.23	0.25	0.5
3.6	0.22	0.17	0.23	0.22	0.24	0.5
3.7	0.21	0.17	0.22	0.21	0.24	0.5
3.8	0.2	0.16	0.22	0.2	0.23	0.5
3.9	0.19	0.16	0.21	0.19	0.23	0.45
4	0.19	0.16	0.21	0.19	0.22	0.45
4.2	0.18	0.15	0.2	0.18	0.21	0.45
4.4	0.18	0.14	0.19	0.18	0.21	0.4
4.6	0.16	0.14	0.18	0.16	0.2	0.4
4.8	0.15	0.13	0.17	0.15	0.19	0.4
5	0.15	0.13	0.17	0.15	0.18	0.4
5.5	0.13	0.12	0.16	0.13	0.17	0.35
6	0.12	0.12	0.15	0.12	0.16	0.35
6.5	0.11	0.11	0.14	0.11	0.14	0.3
7	0.1	0.1	0.13	0.1	0.14	0.3
7.5	0.09	0.1	0.12	0.09	0.12	0.25

8	0.08	0.1	0.11	0.08	0.12	0.25
8.5	0.08	0.09	0.11	0.08	0.11	0.25
9	0.07	0.08	0.1	0.07	0.11	0.2
9.5	0.07	0.08	0.1	0.07	0.09	0.2
10	0.07	0.07	0.08	0.07	0.09	0.2
11	0.06	0.07	0.07	0.06	0.08	0.16
12	0.05	0.06	0.07	0.05	0.08	0.16
13	0.05	0.04	0.06	0.05	0.07	0.16
14	0.04	0.04	0.06	0.04	0.07	0.14
15	0.03	0.04	0.05	0.03	0.06	0.12
16	0.03	0.04	0.04	0.03	0.06	0.12
17	0.03	0.03	0.04	0.03	0.06	0.12
18	0.03	0.03	0.04	0.03	0.05	0.12
19	0.02	0.02	0.03	0.02	0.04	0.1
20	0.02	0.02	0.03	0.02	0.04	0.1
21	0.02	0.02	0.03	0.02	0.04	0.08
26	0.02	0.02	0.03	0.02	0.03	0.08
31	0	0	0	0	0.03	0.06
41	0	0	0	0	0.02	0.04
51	0	0	0	0	0.02	0.04

9 Schedule of Deductions (for non-Victorian thoroughbred racing)

9.1 For all racing, not including Victorian thoroughbred racing, the following schedule of deductions will be used to determine the relevant deductions.

Odds	Win	3 Place	2 Place
1.05	0.75	0.3	0.44
1.06	0.75	0.3	0.44
1.07	0.75	0.3	0.44
1.08	0.75	0.3	0.44
1.09	0.75	0.3	0.44

1.10	0.75	0.3	0.44
1.12	0.75	0.3	0.44
1.14	0.75	0.3	0.44
1.16	0.75	0.3	0.44
1.18	0.74	0.3	0.44
1.2	0.73	0.3	0.43
1.22	0.72	0.3	0.43
1.24	0.71	0.30	0.43
1.26	0.70	0.30	0.42
1.28	0.68	0.29	0.42
1.3	0.66	0.29	0.41
1.35	0.64	0.29	0.41
1.4	0.62	0.28	0.41
1.45	0.60	0.28	0.40
1.5	0.58	0.28	0.40
1.55	0.56	0.28	0.39
1.60	0.54	0.27	0.39
1.65	0.52	0.27	0.38
1.70	0.50	0.27	0.38
1.75	0.48	0.26	0.37
1.80	0.46	0.26	0.37
1.85	0.45	0.26	0.36
1.90	0.44	0.25	0.36
1.95	0.43	0.25	0.35
2.00	0.42	0.25	0.35
2.05	0.41	0.23	0.33
2.10	0.41	0.23	0.33
2.15	0.39	0.23	0.32

2.20	0.38	0.22	0.32
2.25	0.38	0.22	0.32
2.30	0.37	0.22	0.31
2.35	0.36	0.21	0.31
2.40	0.35	0.21	0.30
2.45	0.34	0.21	0.30
2.50	0.33	0.20	0.29
2.60	0.32	0.20	0.29
2.70	0.31	0.20	0.29
2.80	0.30	0.18	0.28
2.90	0.29	0.18	0.26
3.00	0.28	0.18	0.26
3.10	0.27	0.18	0.26
3.20	0.26	0.17	0.25
3.30	0.25	0.17	0.24
3.40	0.24	0.17	0.24
3.50	0.23	0.16	0.23
3.60	0.22	0.16	0.23
3.70	0.21	0.16	0.22
3.80	0.20	0.15	0.22
3.90	0.19	0.15	0.21
4.00	0.19	0.15	0.21
4.20	0.18	0.14	0.20
4.40	0.17	0.14	0.19
4.60	0.16	0.13	0.18
4.80	0.15	0.13	0.17
5.00	0.14	0.13	0.16
5.50	0.13	0.12	0.16

6.00	0.12	0.11	0.14
6.50	0.11	0.10	0.13
7.00	0.10	0.09	0.12
7.50	0.09	0.08	0.11
8.00	0.08	0.07	0.10
8.50	0.08	0.07	0.09
9.00	0.07	0.06	0.08
9.50	0.07	0.06	0.07
10.00	0.06	0.05	0.06
11.00	0.06	0.05	0.06
12.00	0.05	0.04	0.05
13.00	0.05	0.04	0.05
14.00	0.05	0.04	0.05
15.00	0.04	0.04	0.05
16.00	0.04	0.04	0.05
17.00	0.03	0.03	0.04
18.00	0.03	0.03	0.04
19.00	0.02	0.02	0.03
20.00	0.02	0.02	0.03
21.00	0.02	0.02	0.03
26.00	0.02	0.02	0.03
31.00	0.00	0.00	0.00
41.00	0.00	0.00	0.00
51.00	0.00	0.00	0.00

10 Racing Futures Events – Thoroughbred, Greyhound & Harness

10.1 Futures betting is available on selected Thoroughbred, Greyhound, and Harness events. There are two types of Futures events:

(a) Pre-Nominations; and

(b) Nominations

10.2 *Pre-Nominations* - All bets placed prior to the official nominations being declared are accepted on a Refund If Not Nominated basis. (i.e., refunds will be provided for runners who are not officially nominated in an event after first nominations are taken). The rules for these events will be displayed on the race card indicating 'Refund If Not Nominated'. No deductions apply for bets placed on these events.

10.3 *Nominations* - All bets placed prior to the declaration of Final Field are accepted on the basis that the event is All In. (i.e., no refunds will be provided for runners who do not take their place in the final field). The rules for these events will be displayed on the race card indicating 'All In'. No deductions apply for bets placed on these events.

10.4 *Abandoned, Transferred and Postponed Meetings* - Regardless of whether a Pre-Nominations or Nominations Futures event is abandoned, postponed, or transferred from the original date, all bets stand until the completion of the event. If the event is postponed and not held within seven days or less of the day of the original date, all bets will be refunded. If new nominations are taken for the event, all bets shall be refunded.

10.5 *Protest Payout* - Protest payout only applies to bets placed on Final Field markets. All Racing Futures events are not eligible for the Protest Payout.

Version: **1.0**
Date: 26 November 2025

Revision history:

No.	Version	Date of Revision	Approved by	Key Change(s) and Reference
1	1.0	26 November 2025	Director	First version
2				
3				
4				